

MSP Winter 2021 Listening Session



January 27, 2021

Agenda

- 6:00 – Welcome
- 6:05 – Introductions
 - What is your name? Where do you live?
- 6:10 – MAC Presentation
 - What is the NOC?
 - NOC January Meeting Overview:
 - Air Service Updates
 - 2020 Complaint Data Assessment
 - 2020 Fleet Mix and Nighttime Operations Assessment
- 6:30 – Open Conversation
- 6:55 – Closing Feedback
 - Survey: How can we improve?





Noise Oversight Committee



Noise Oversight Committee

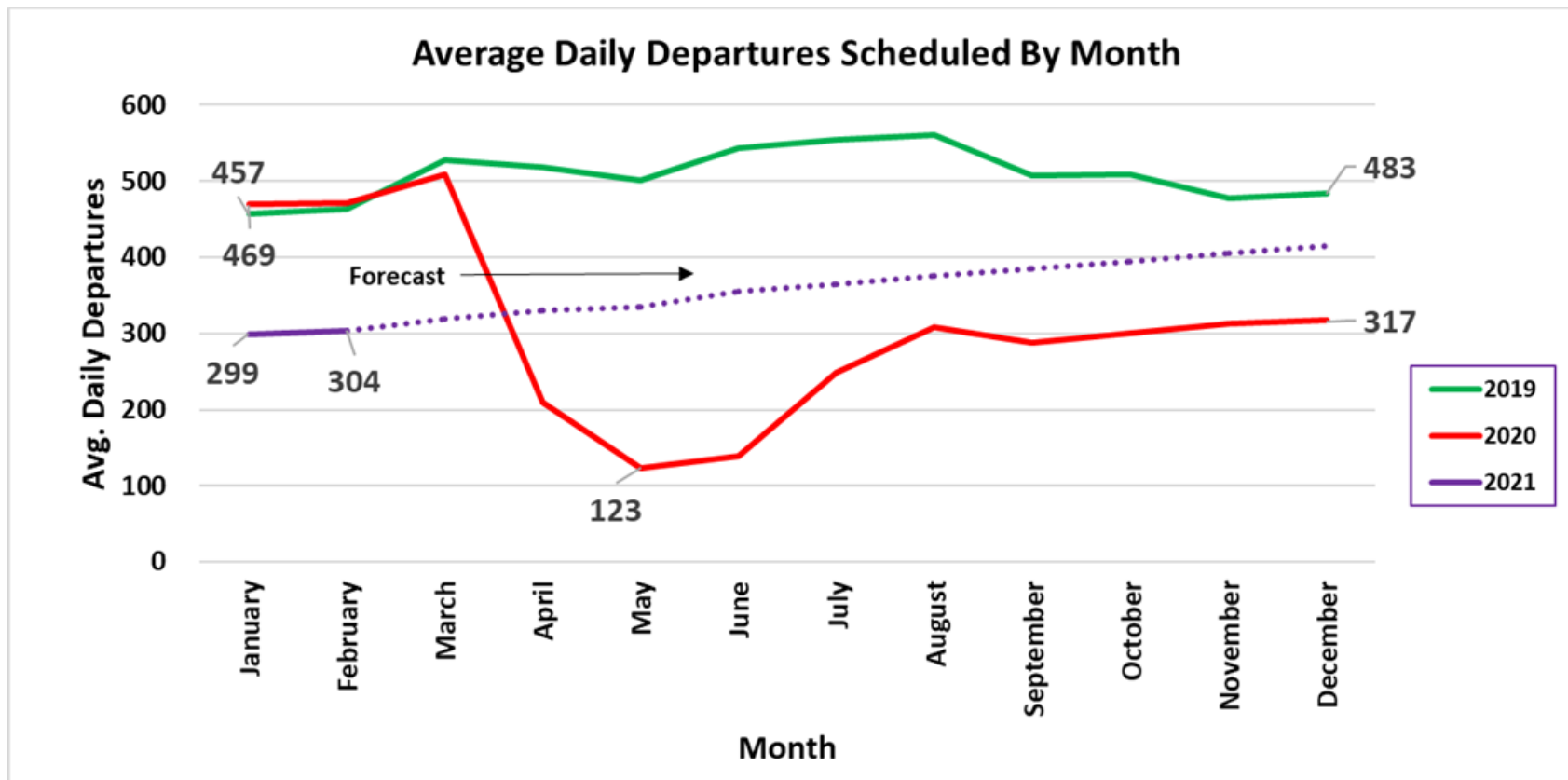
- Mission
 - Identify, study, and analyze airport noise issues and solutions
 - Provide policy recommendations or options to the MAC PD&E Committee and full Commission
 - Monitor compliance with established noise policy at MSP
 - Ensure the collection of information and dissemination to the public
- Meetings
 - Bimonthly (typically)
 - Next: February 17, 2021, 1:30pm





MSP Air Service Updates

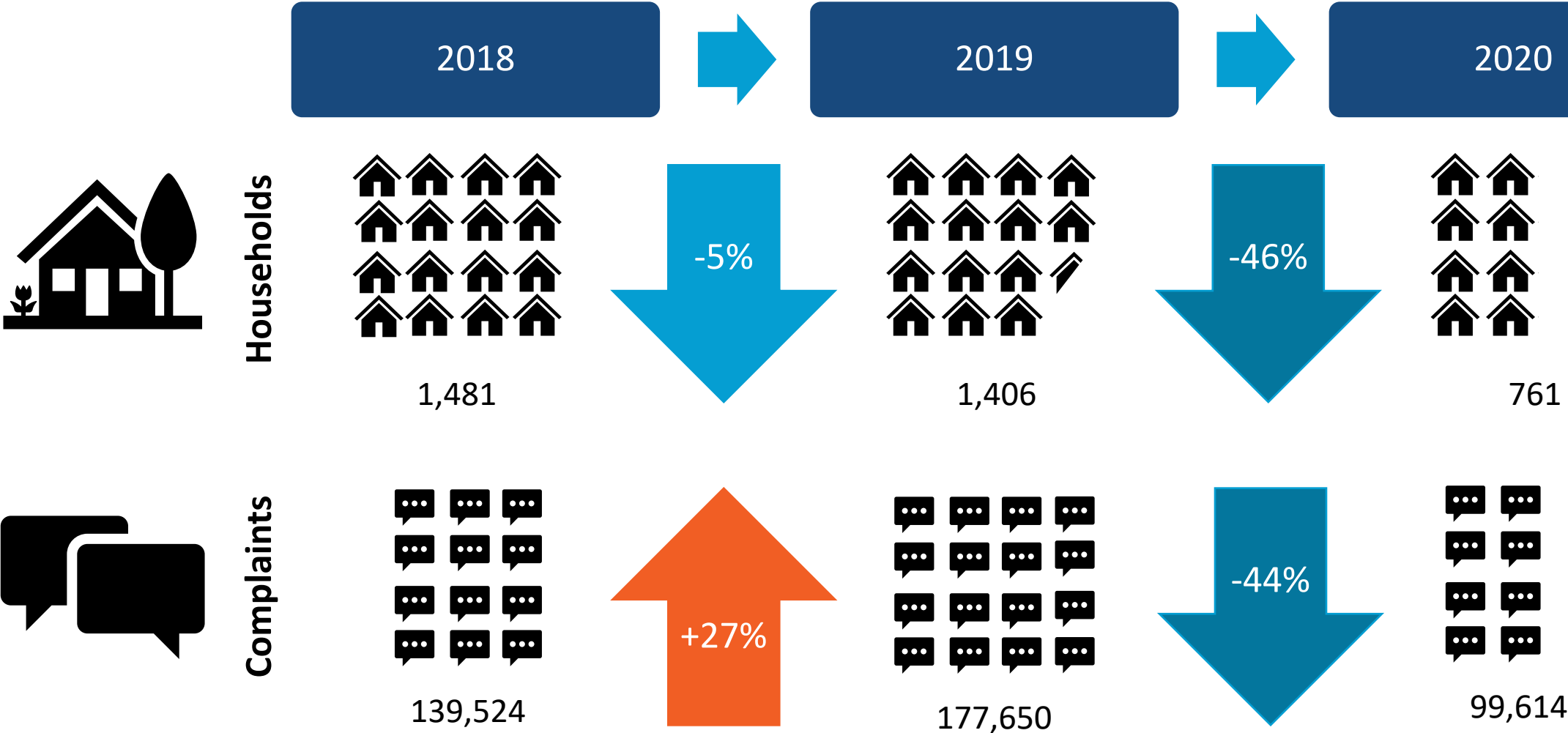
MSP Daily Departures





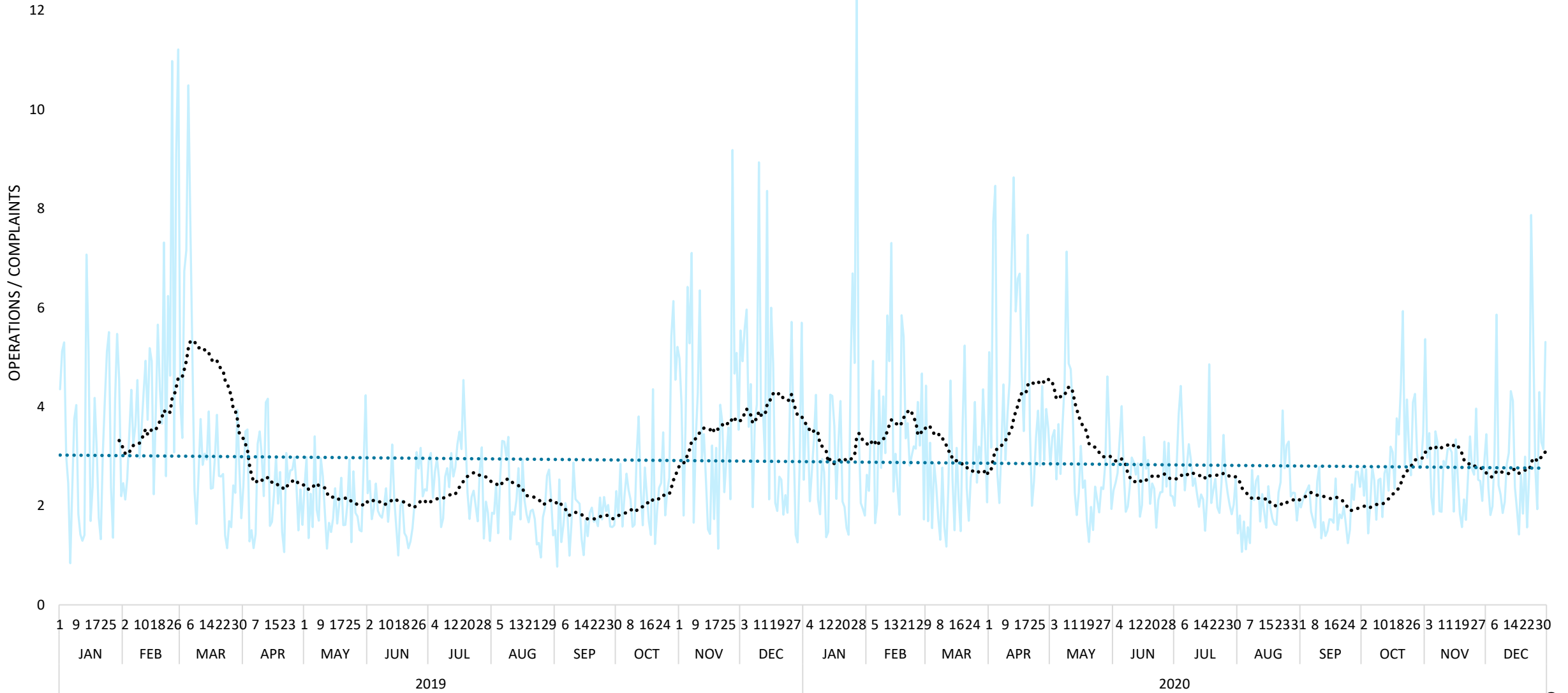
2020 Complaint Data Assessment

Total Households and Total Complaints 2018-2020



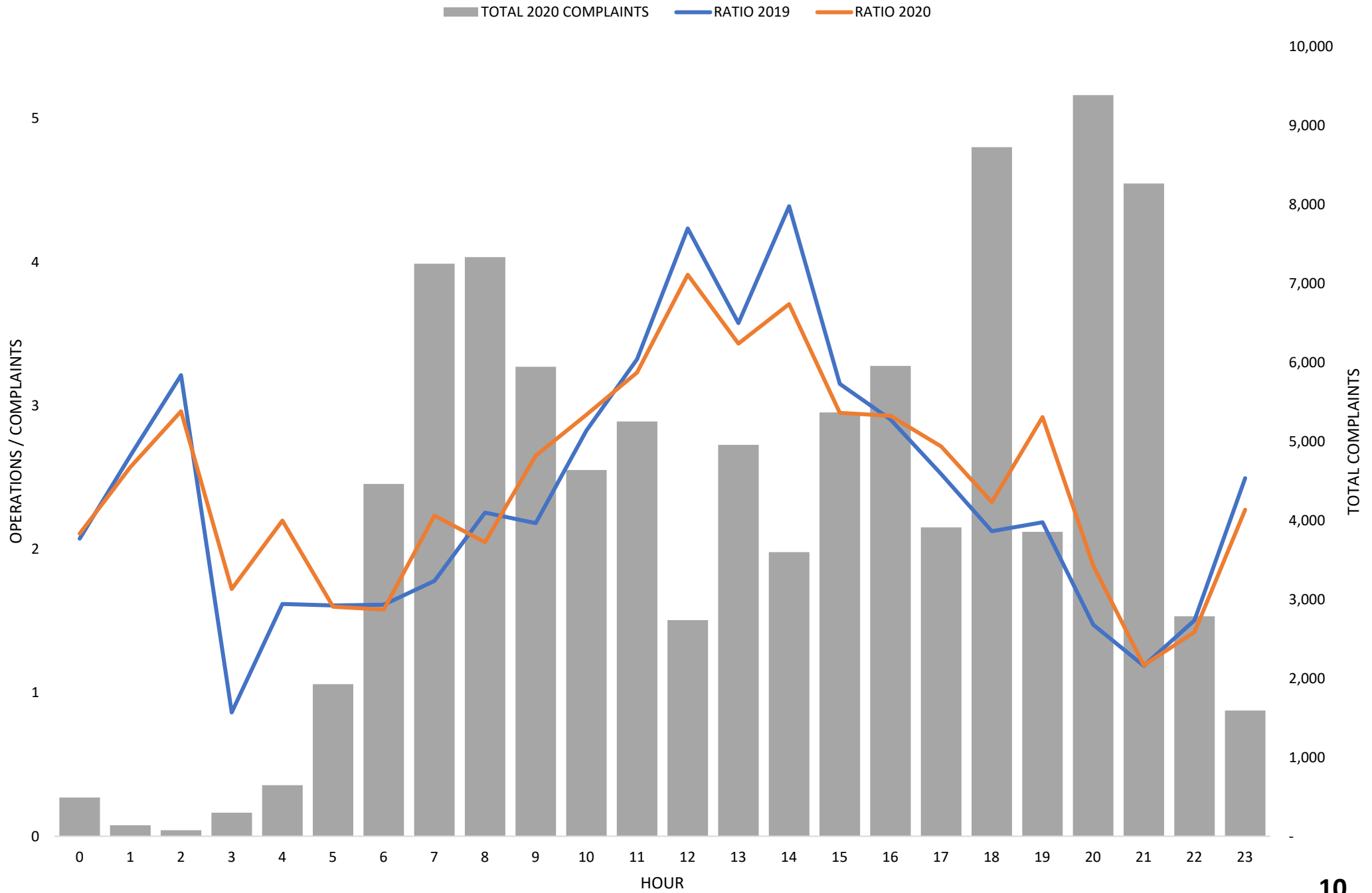


2019-2020 Operations to Complaints Ratio



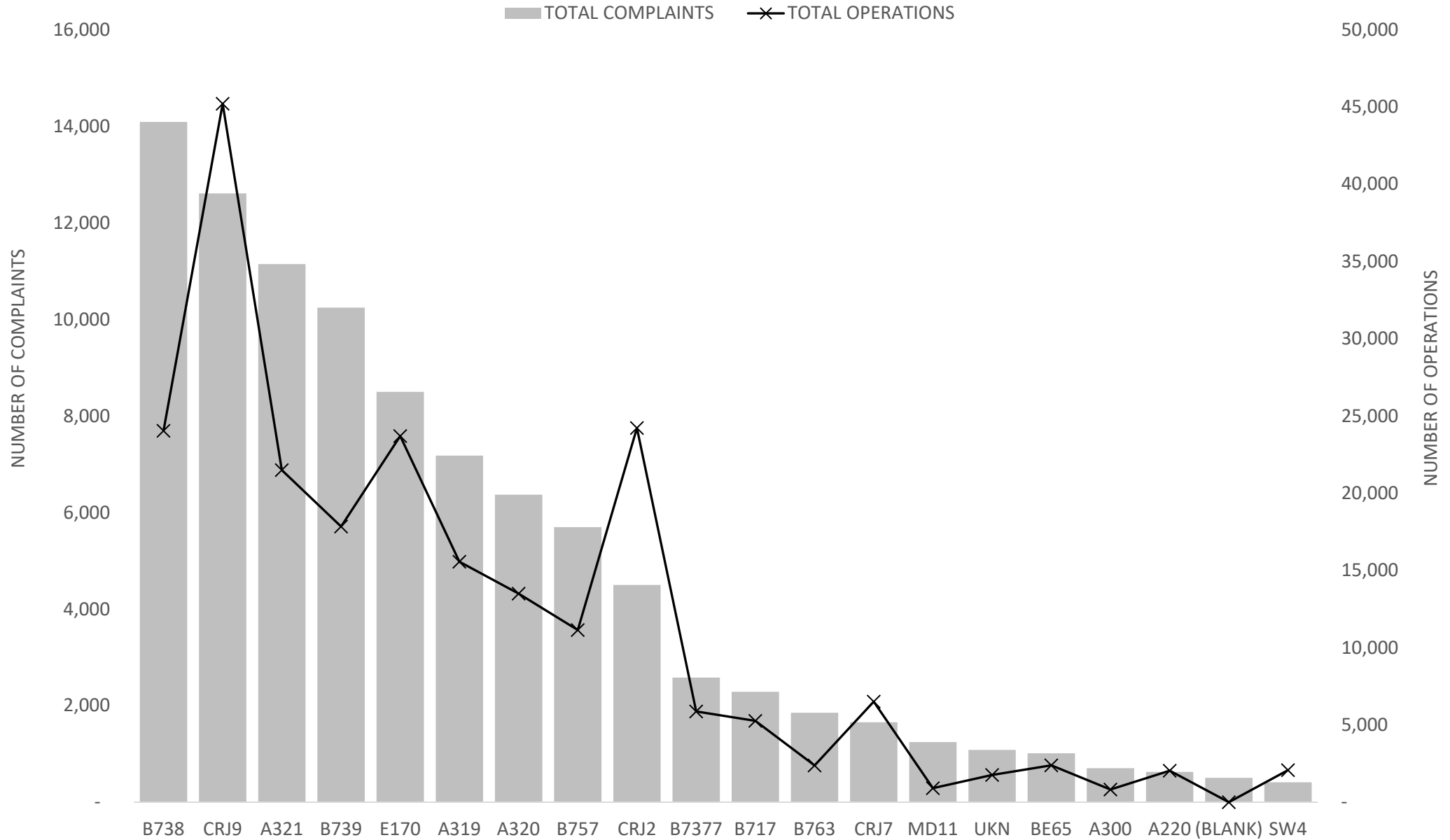


2019 & 2020 Complaints to Operations Ratio by Hour





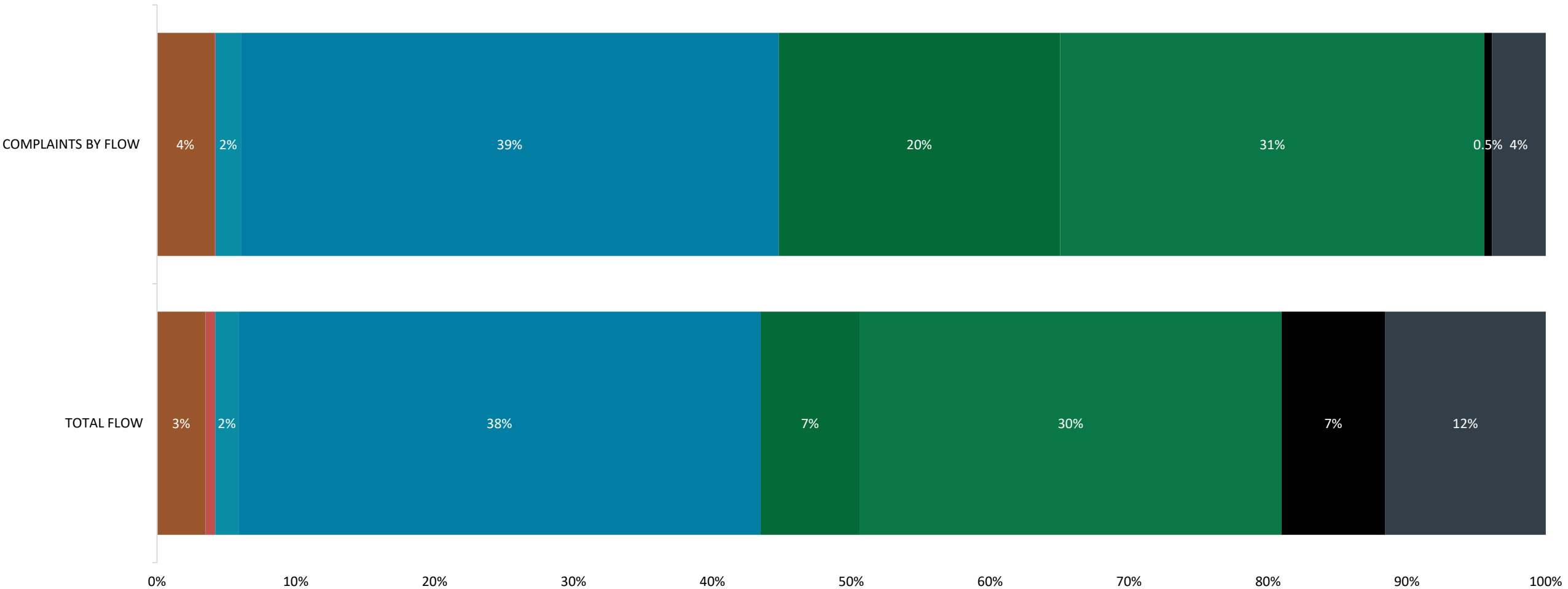
2020 Complaints By Aircraft Type





2020 Complaints By Flow

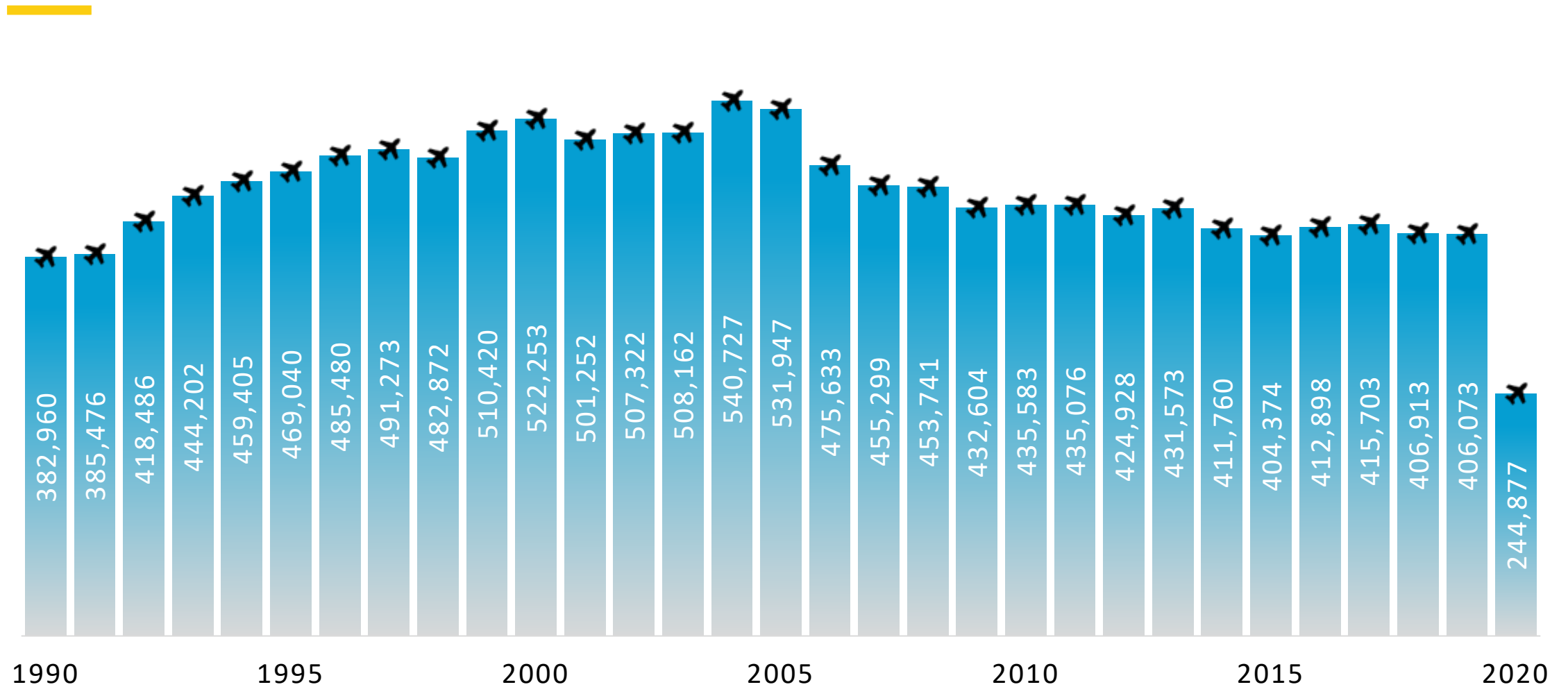
MIXED A MIXED B NORTH STRAIGHT NORTH SOUTH OPPOSITE UNLABELED UNUSUAL



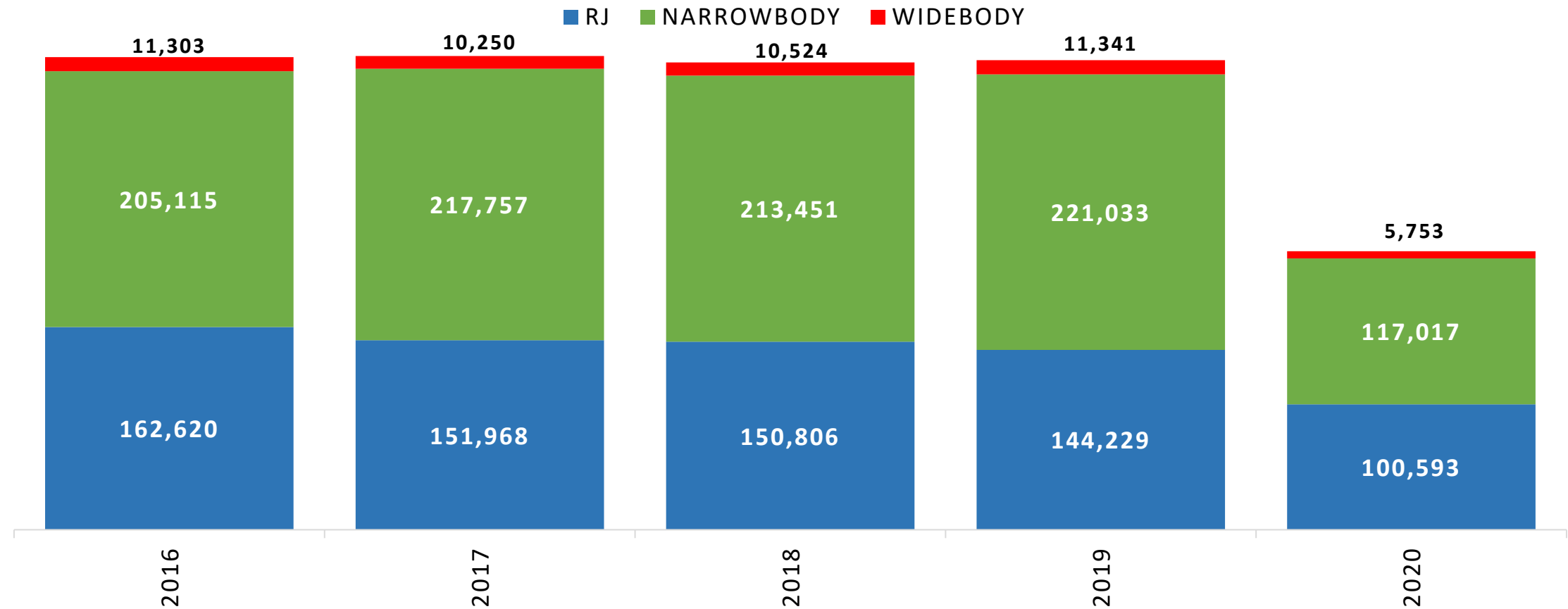


2020 Fleet Mix and Nighttime Operations Assessment

MSP Operations (FAA Opsnet)



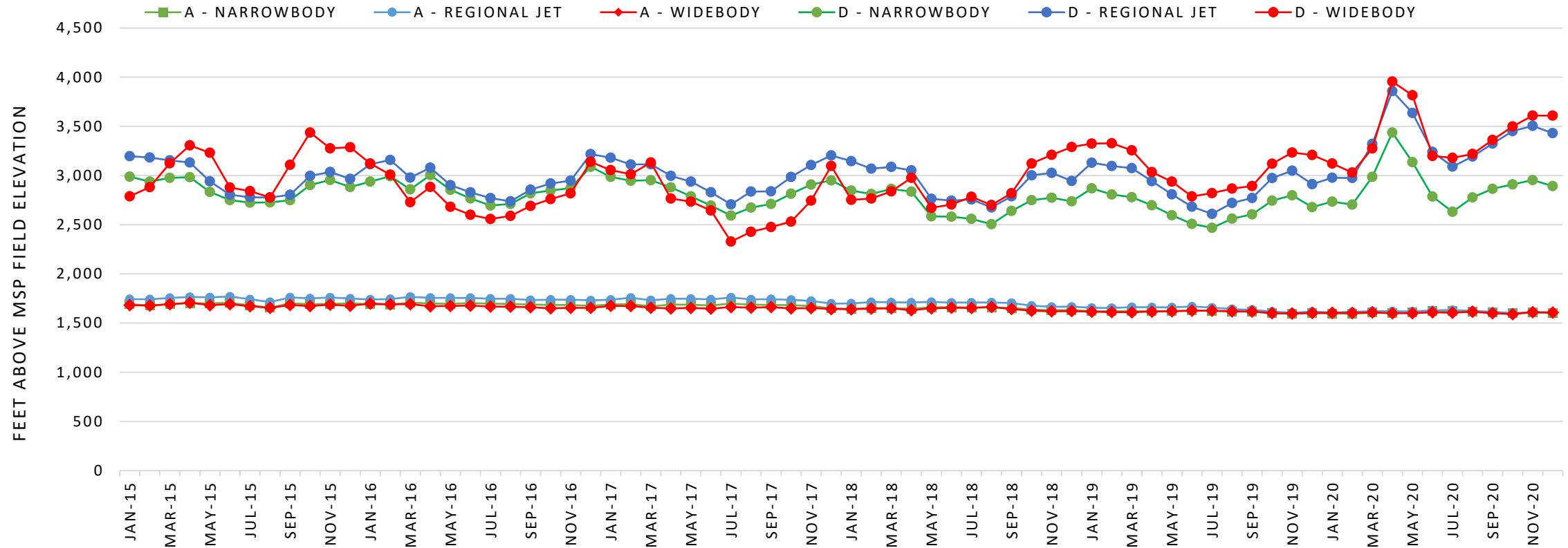
MSP Operations Fleet Mix



Average Altitude



AVERAGE ALTITUDE FOR AIRCRAFT AT MSP

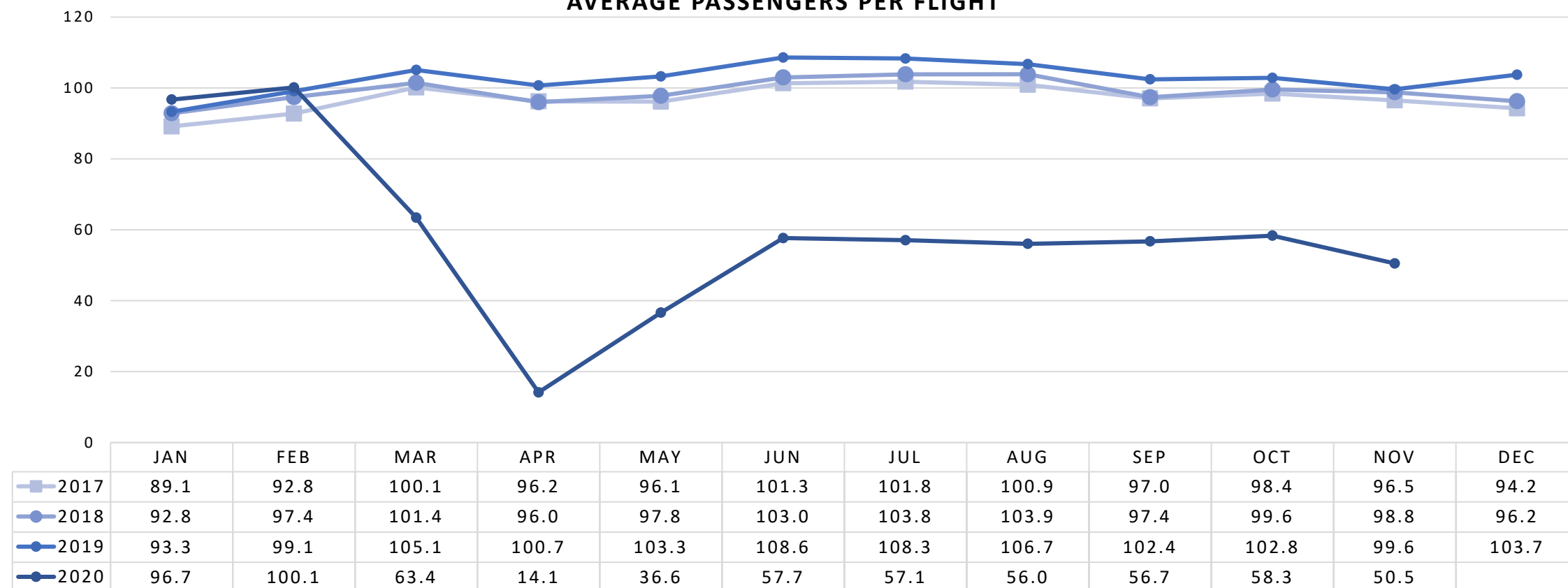




MSP Passengers per Flight

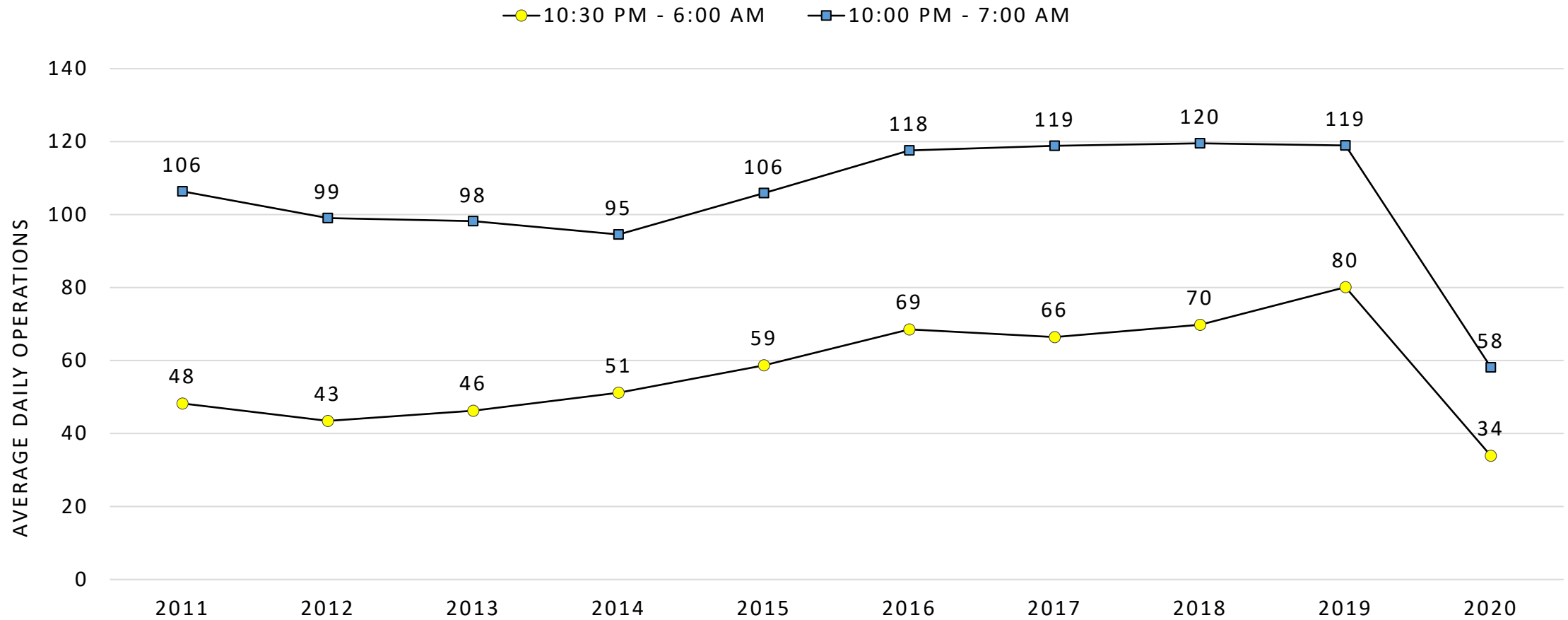


AVERAGE PASSENGERS PER FLIGHT



SOURCE: MSP MONTHLY OPERATIONS REPORTS

Average Daily Nighttime Operations

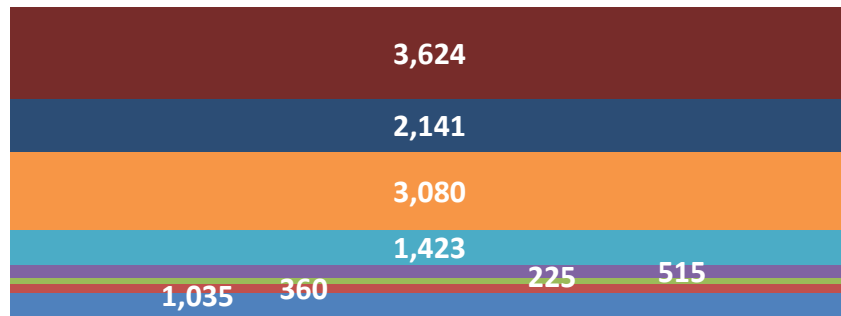


Nighttime Operations by Hour



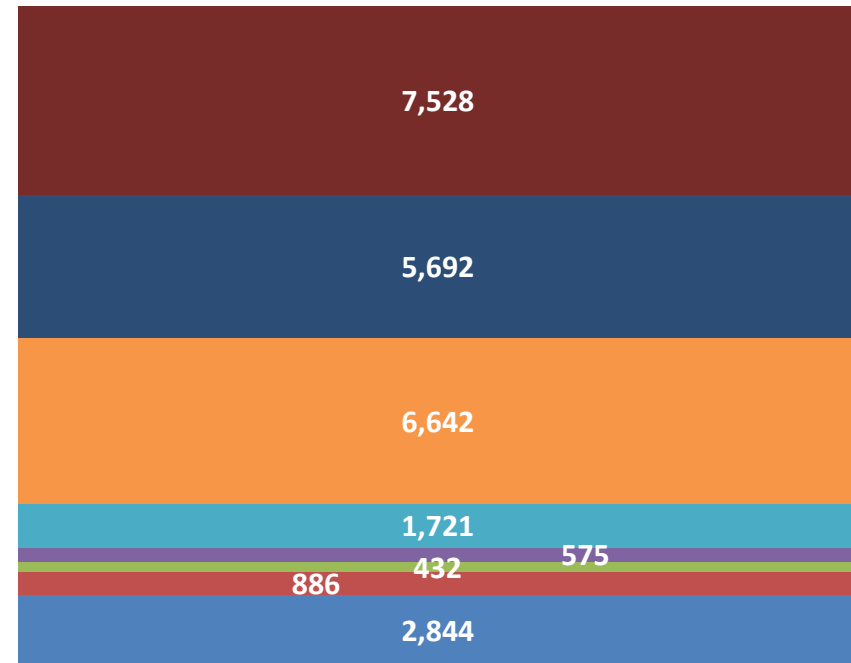
2020

0:00 1:00 2:00 3:00 4:00 5:00 22:30 23:00

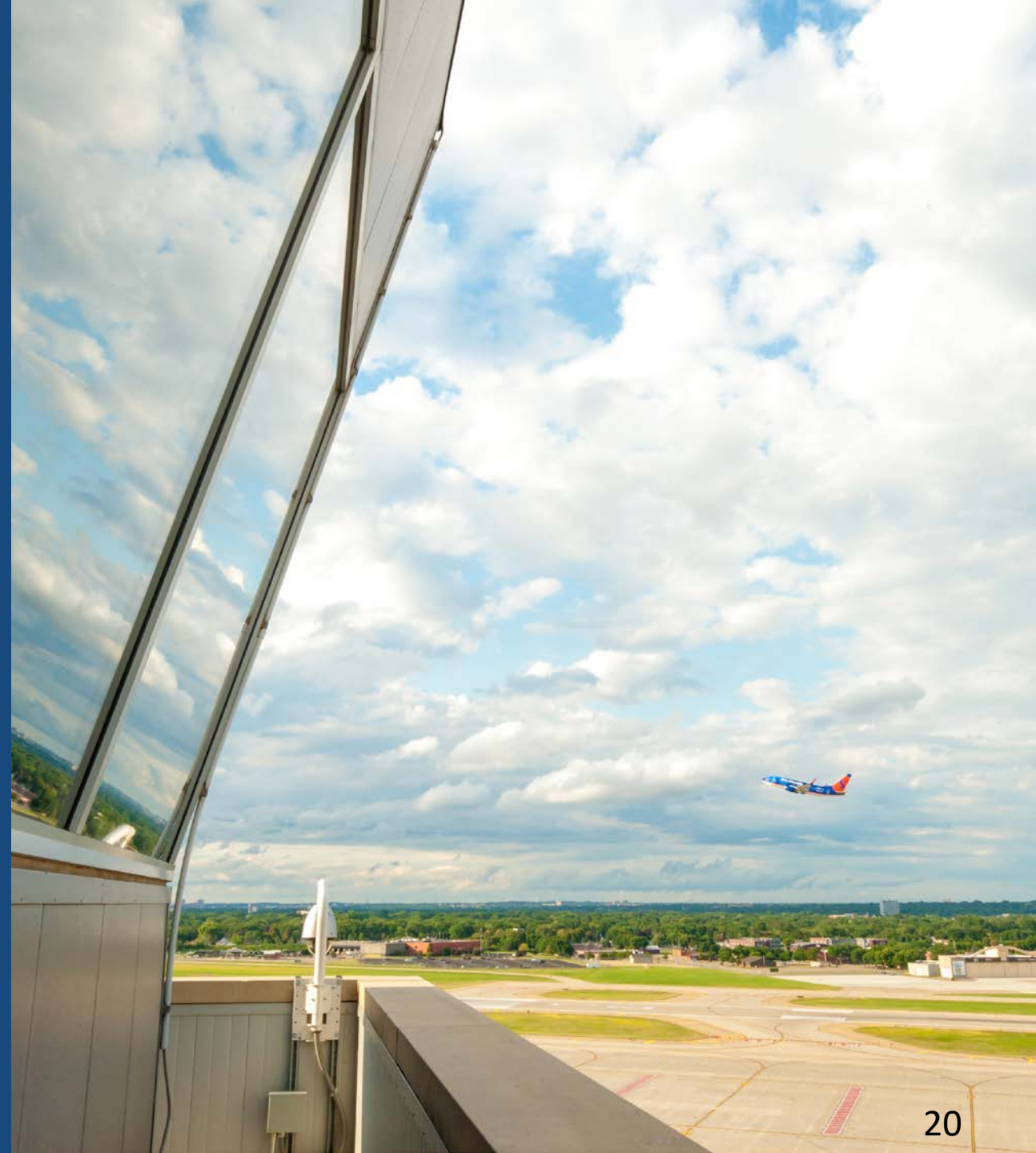


2017-2019 AVERAGE

0:00 1:00 2:00 3:00 4:00 5:00 22:30 23:00



Open Conversation



Announcements

- NOC Meeting
 - February 17
 - 1:30 pm (virtual)
- Noise News – introducing MAC Facts

More information at macnoise.com/calendar



Please let us know how we are doing

- Please take our survey, link provided in chat or click: <https://tinyurl.com/Winter2021LS>
- What did you enjoy about this meeting?
- What suggestions do you have to improve?

Submit a question or comment at www.macnoise.com/our-neighbors/public-input-meeting-form

Contact us at macnoise.com/contact-community-relations-office

