

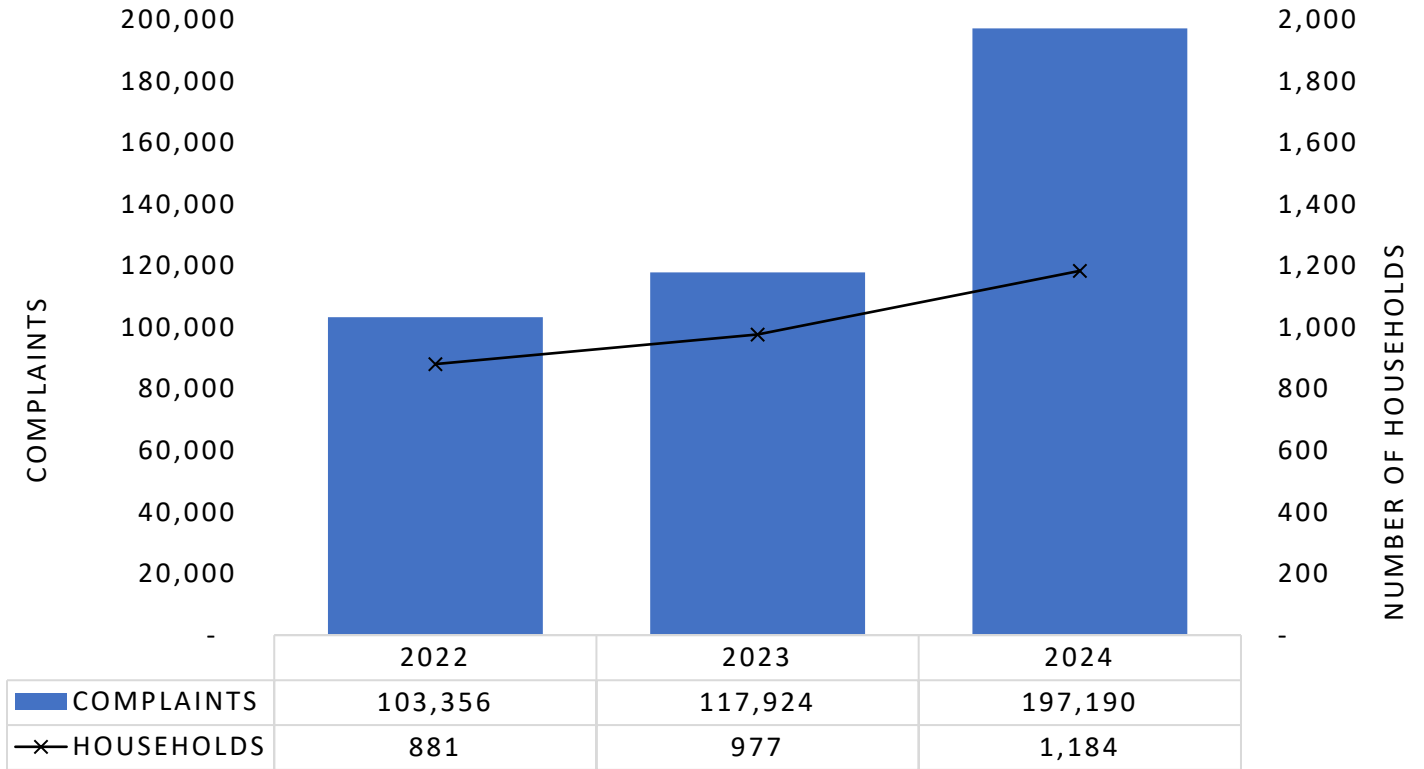


2024 MSP COMPLAINT DATA ASSESSMENT

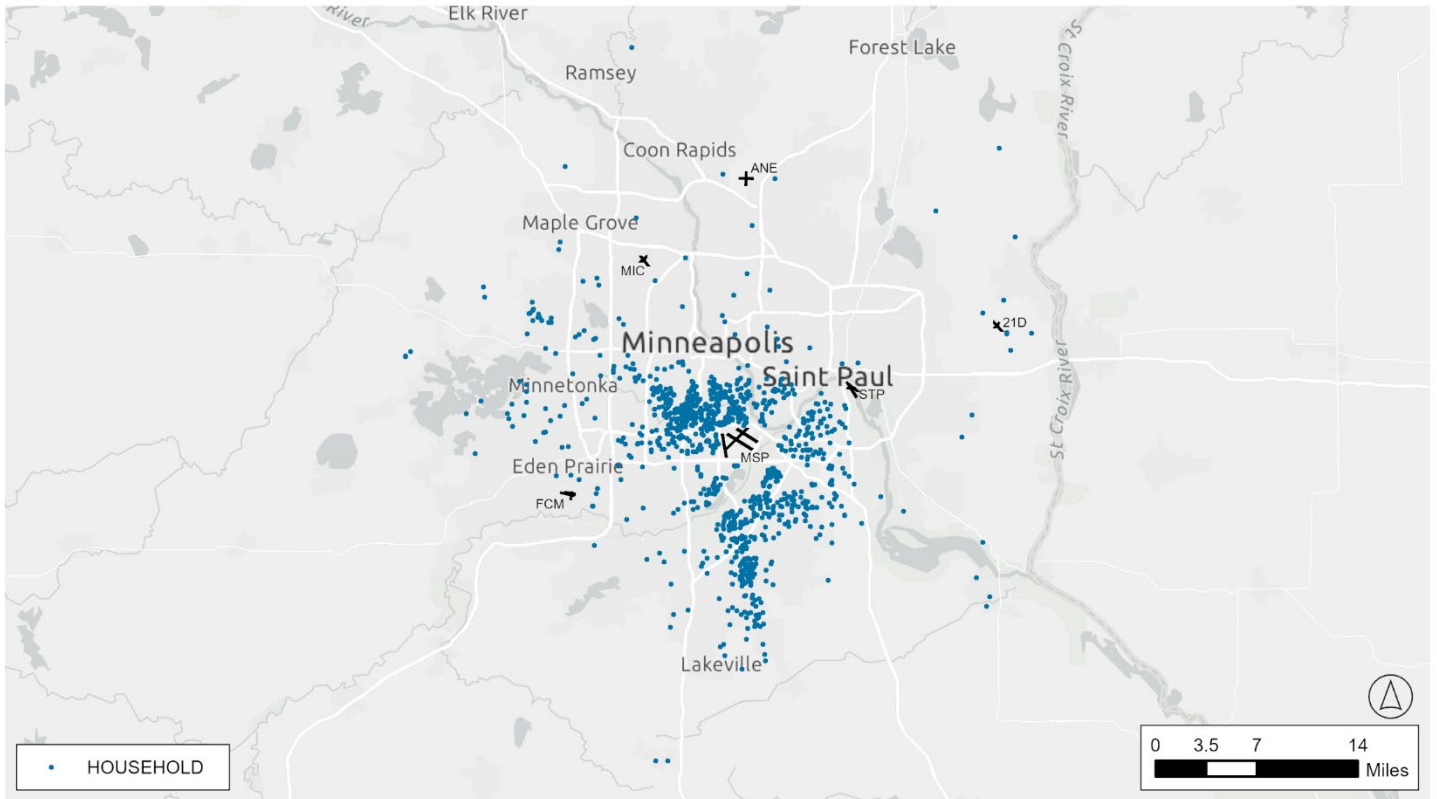
JANUARY 2025

COMMUNITY RELATIONS OFFICE

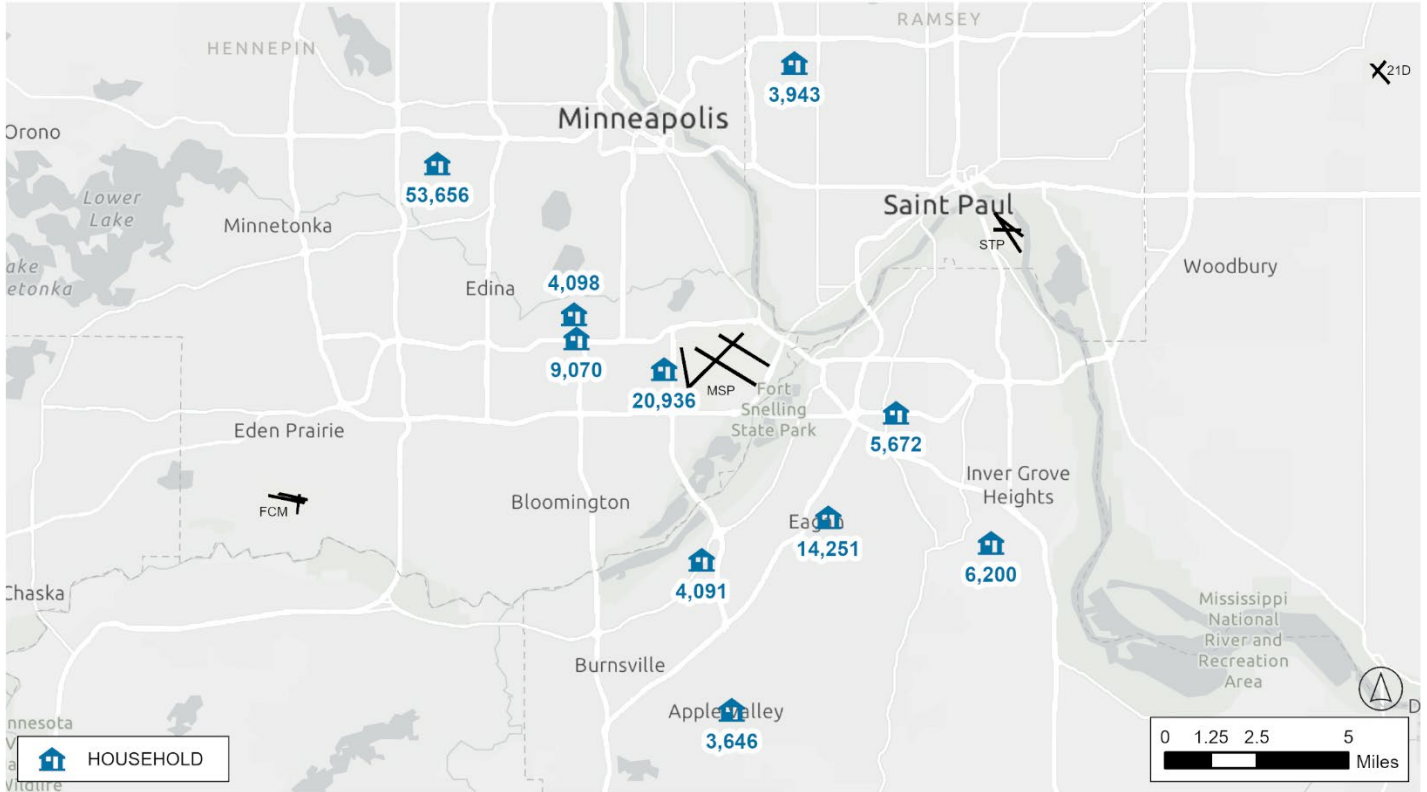
2022-2024 ANNUAL COMPLAINTS AND HOUSEHOLDS



2024 HOUSEHOLDS FILING COMPLAINTS

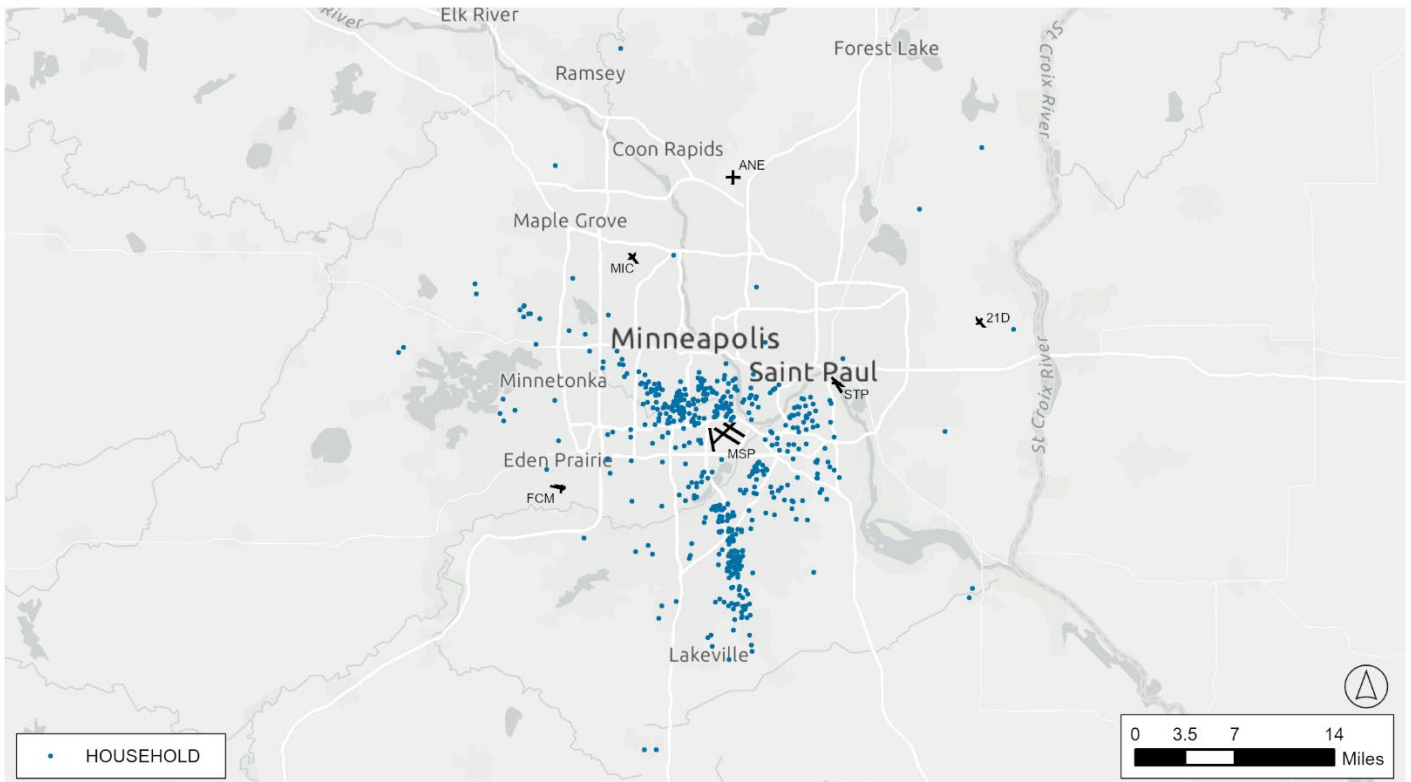


2024 TOP 10 HOUSEHOLDS FILING COMPLAINTS

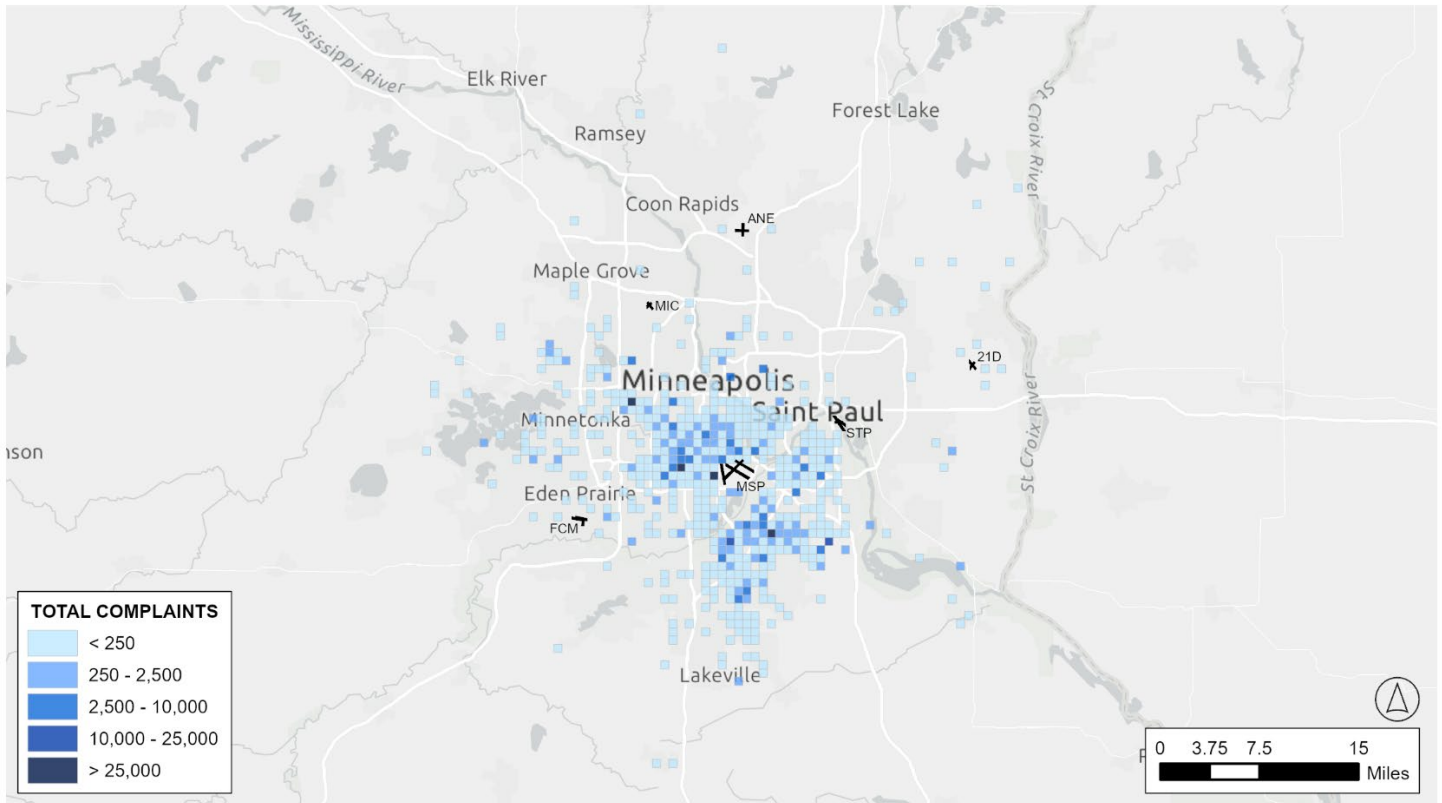


Note: Top 10 households filed 64% of all complaints filed in 2024.

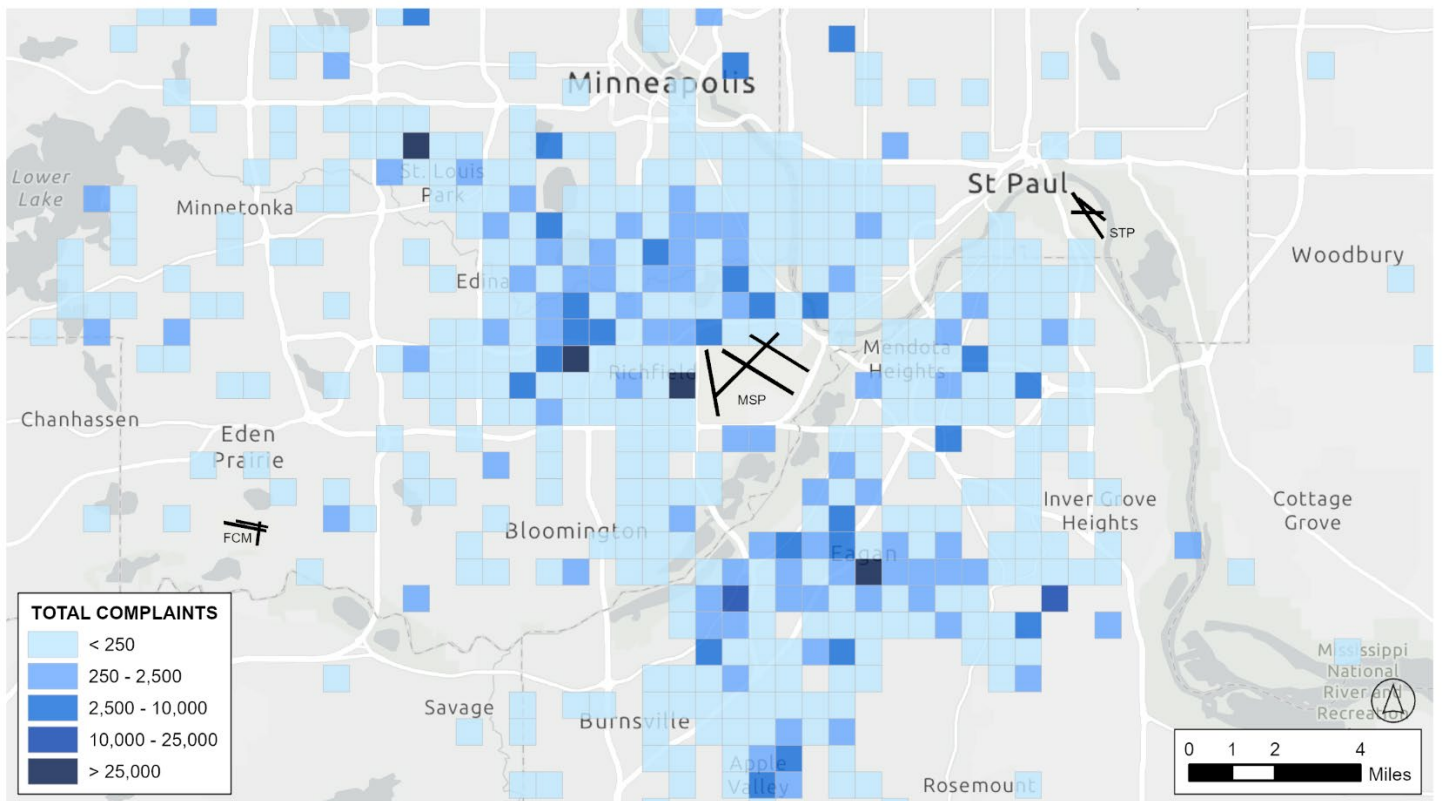
2024 NEW HOUSEHOLDS FILING COMPLAINTS



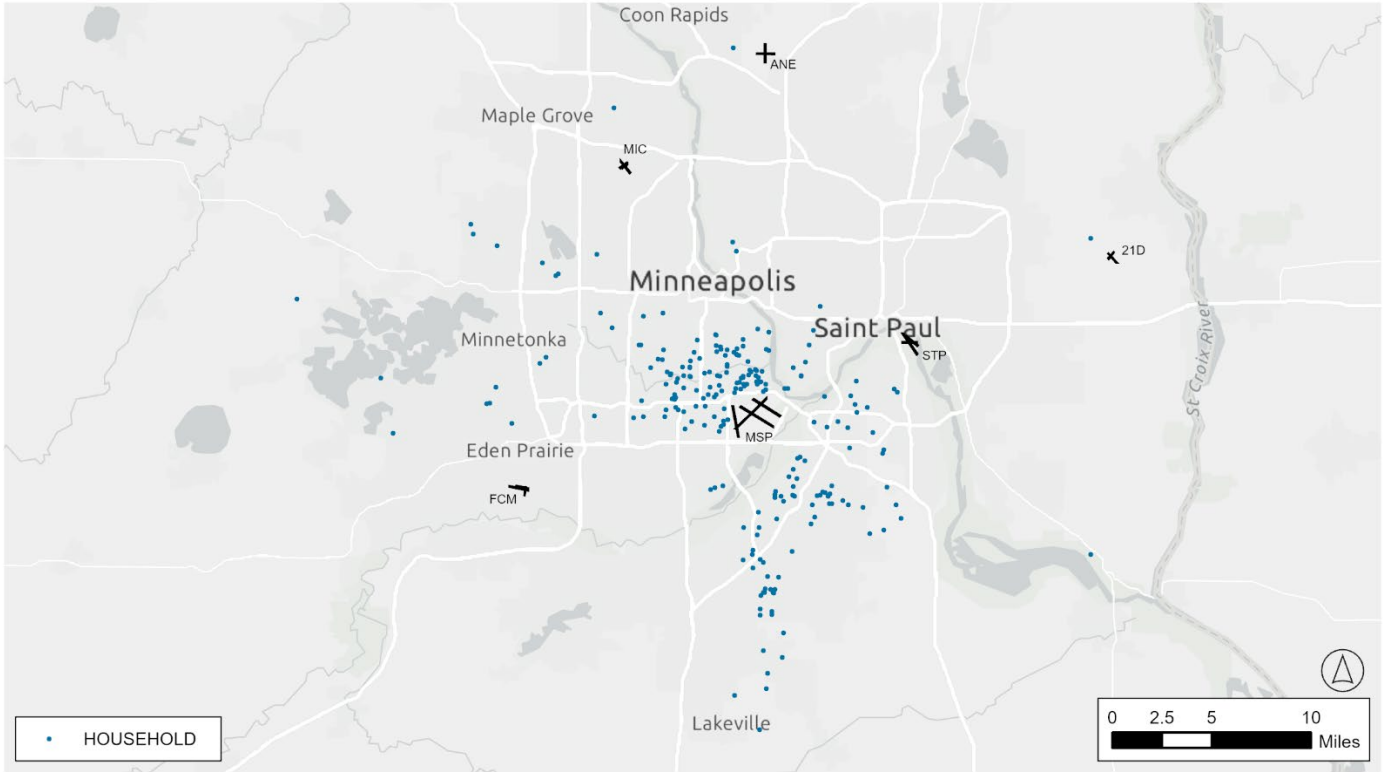
2022-2024 TOTAL COMPLAINTS



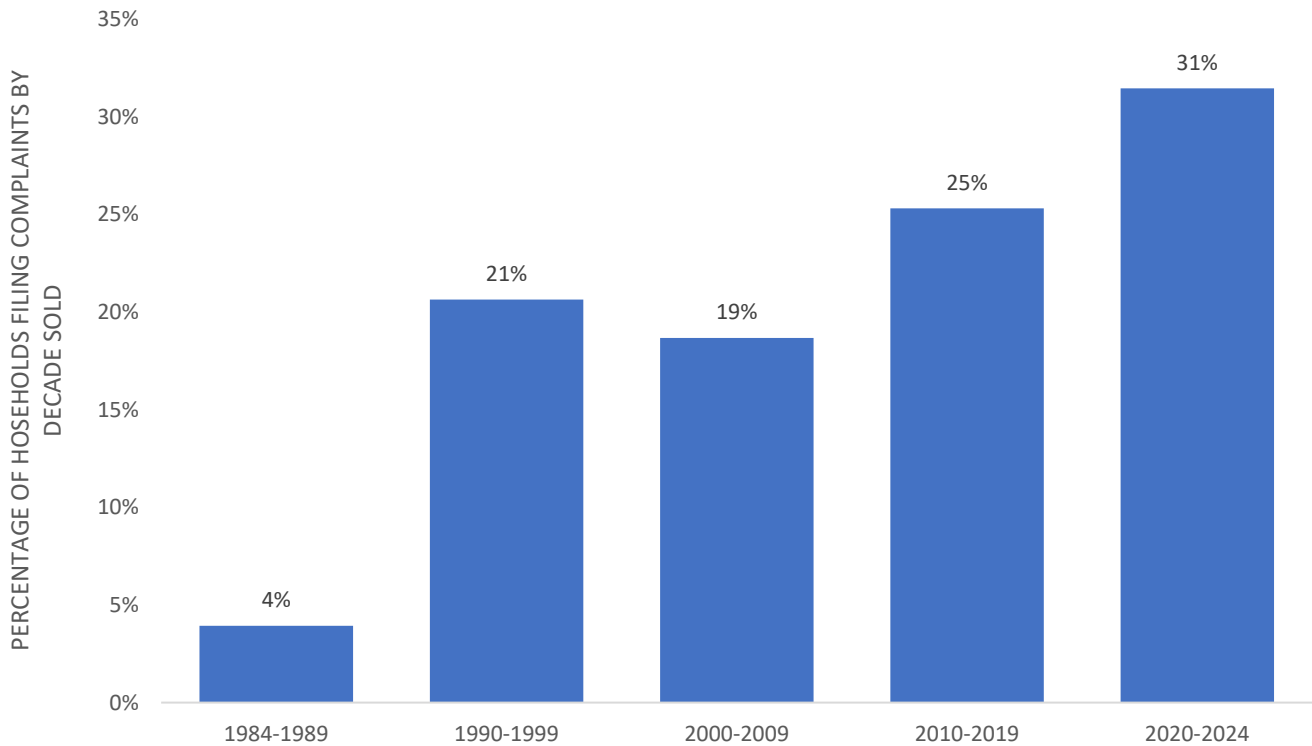
2022 – 2024 TOTAL COMPLAINTS



2024 GROUND NOISE & RUN UP COMPLAINTS

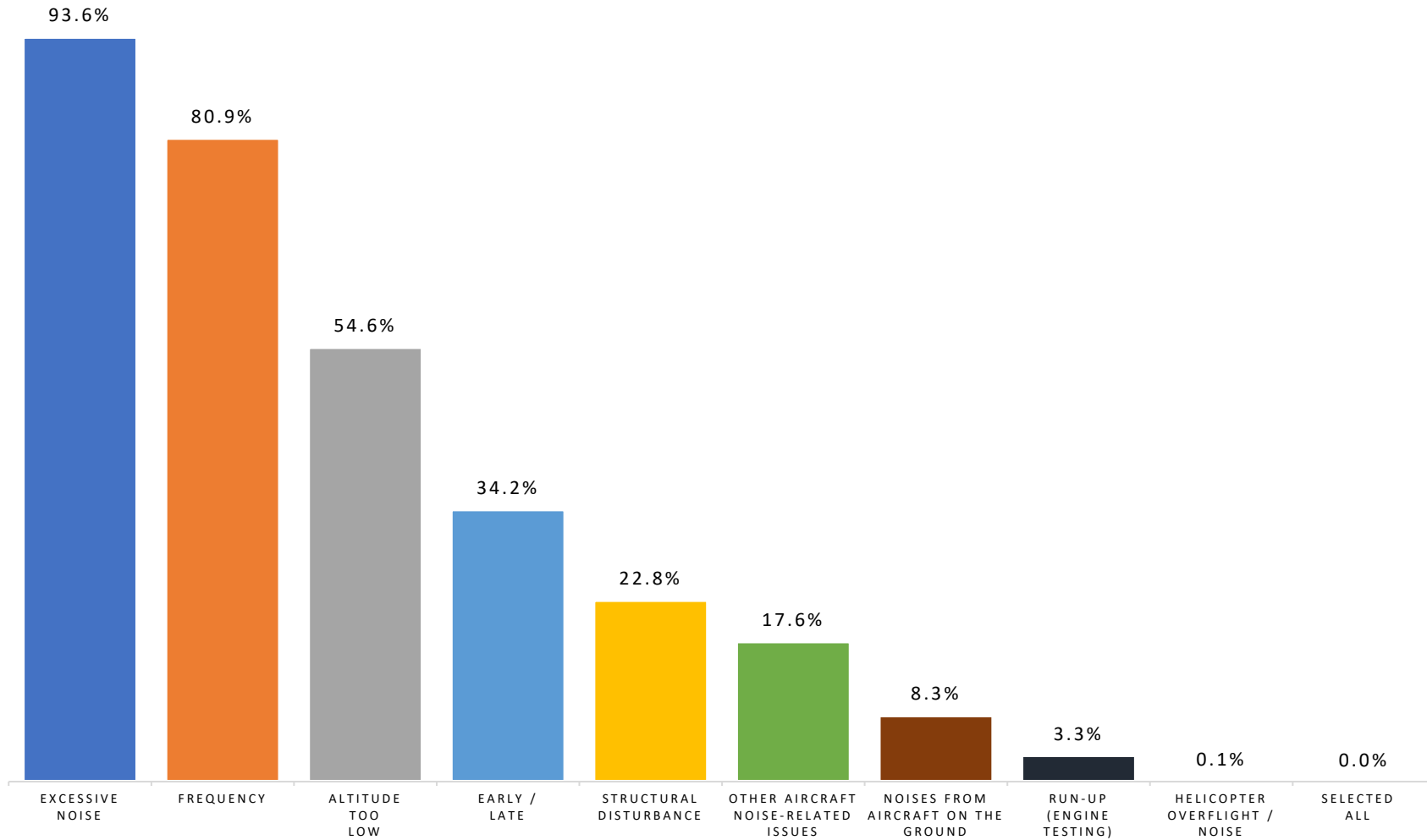


2024 HOUSEHOLDS FILING COMPLAINTS BY HOME PURCHASE YEAR



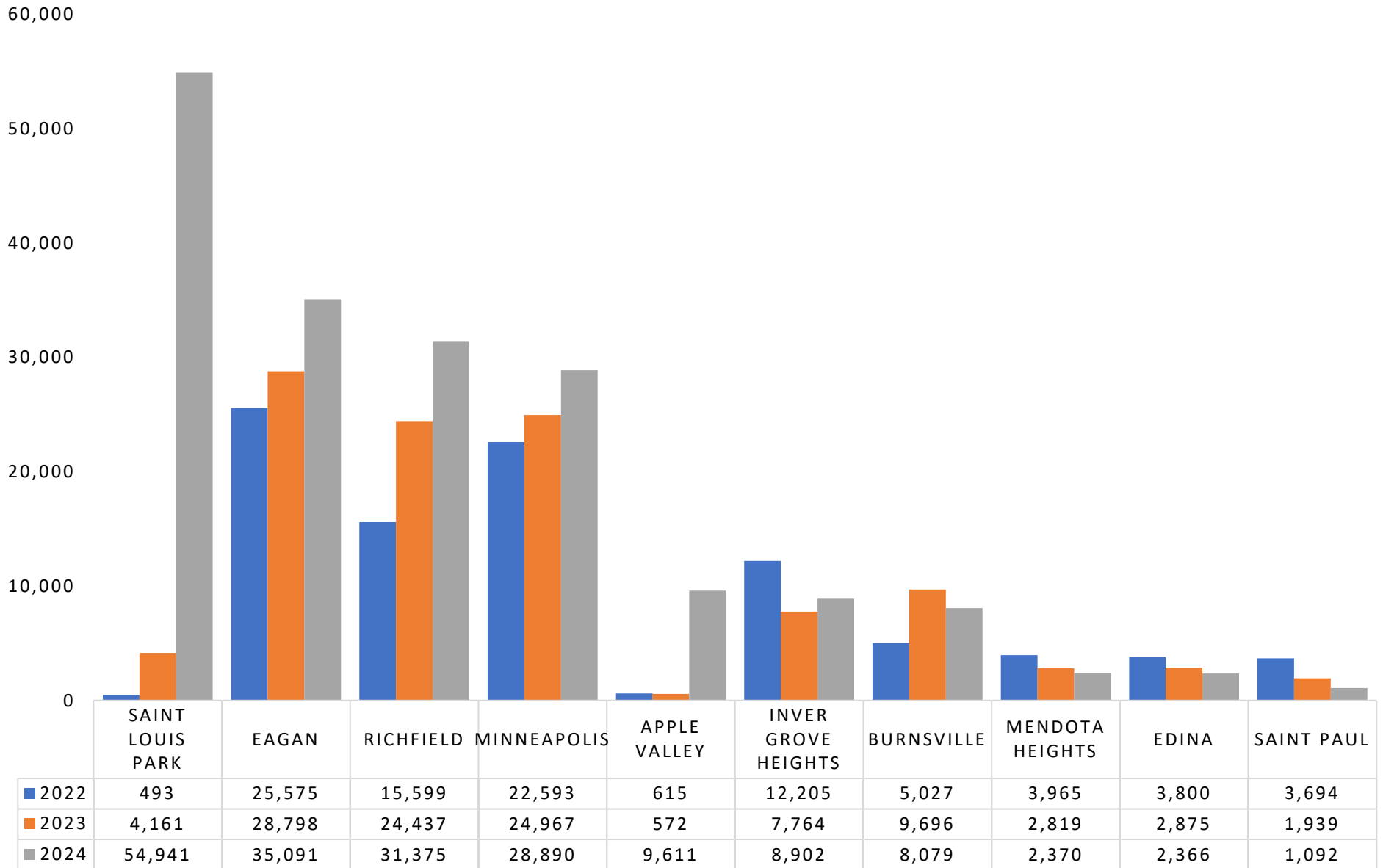
Note: single-family owner-occupied households only based on county parcel data (2024).

2024 COMPLAINTS FILED BY COMPLAINT REASON

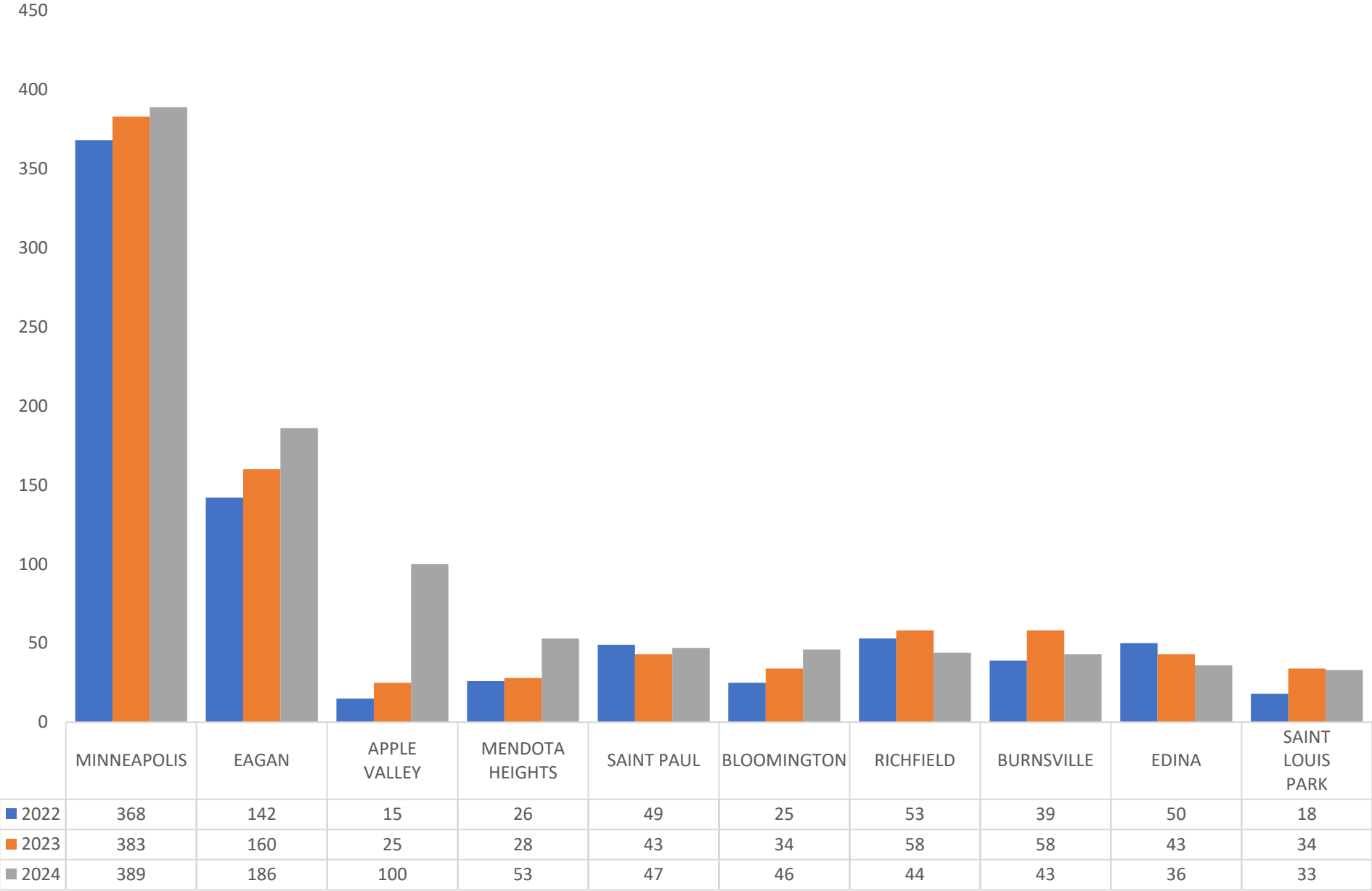


NOTE: BECAUSE MORE THAN ONE OPTION CAN BE SELECTED, THESE DO NOT ADD UP TO 100%. SELECTED ALL INDICATES EVERY COMPLAINT TYPE SELECTED.

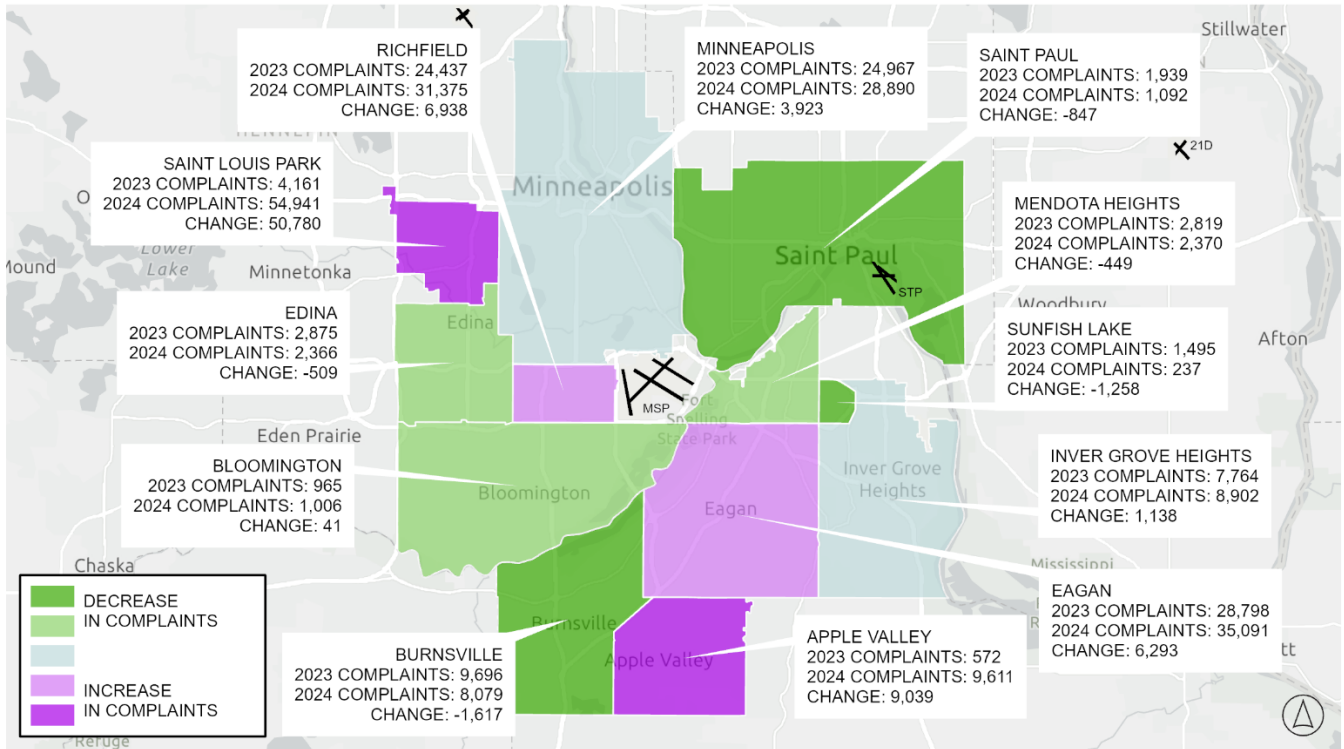
2022-2024 COMPLAINTS FILED BY TOP 10 CITIES



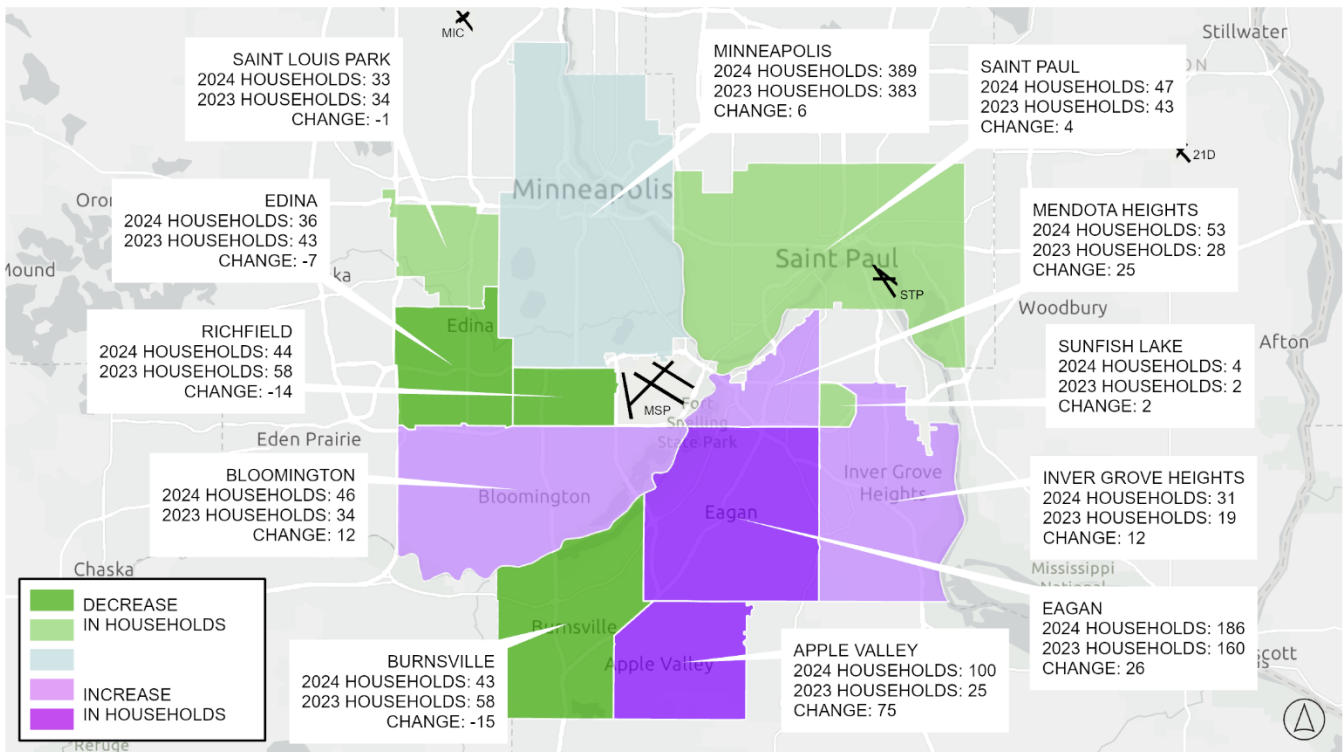
2022-2024 HOUSEHOLDS FILING COMPLAINTS BY TOP 10 CITIES



2023 TO 2024 COMPARISON - COMPLAINTS BY CITY



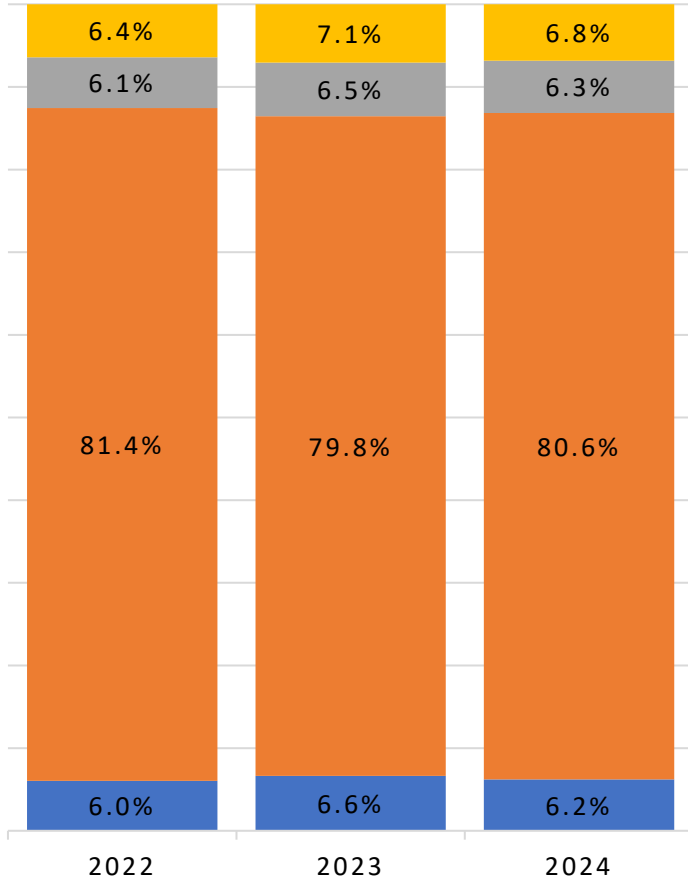
2023 TO 2024 COMPARISON - HOUSEHOLDS FILING COMPLAINTS BY CITY



2022-2024 OPERATIONS AND COMPLAINTS BY TIME OF DAY

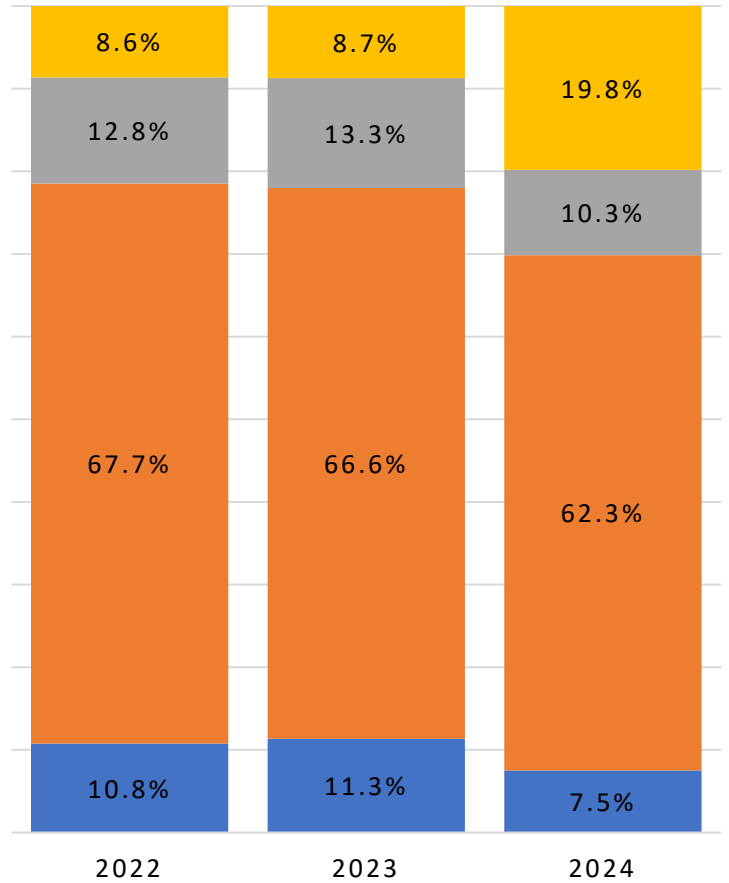
OPERATIONS BY TIME PERIOD

■ MORNING
 ■ DAY
 ■ EVENING
 ■ NIGHT



COMPLAINTS BY TIME PERIOD

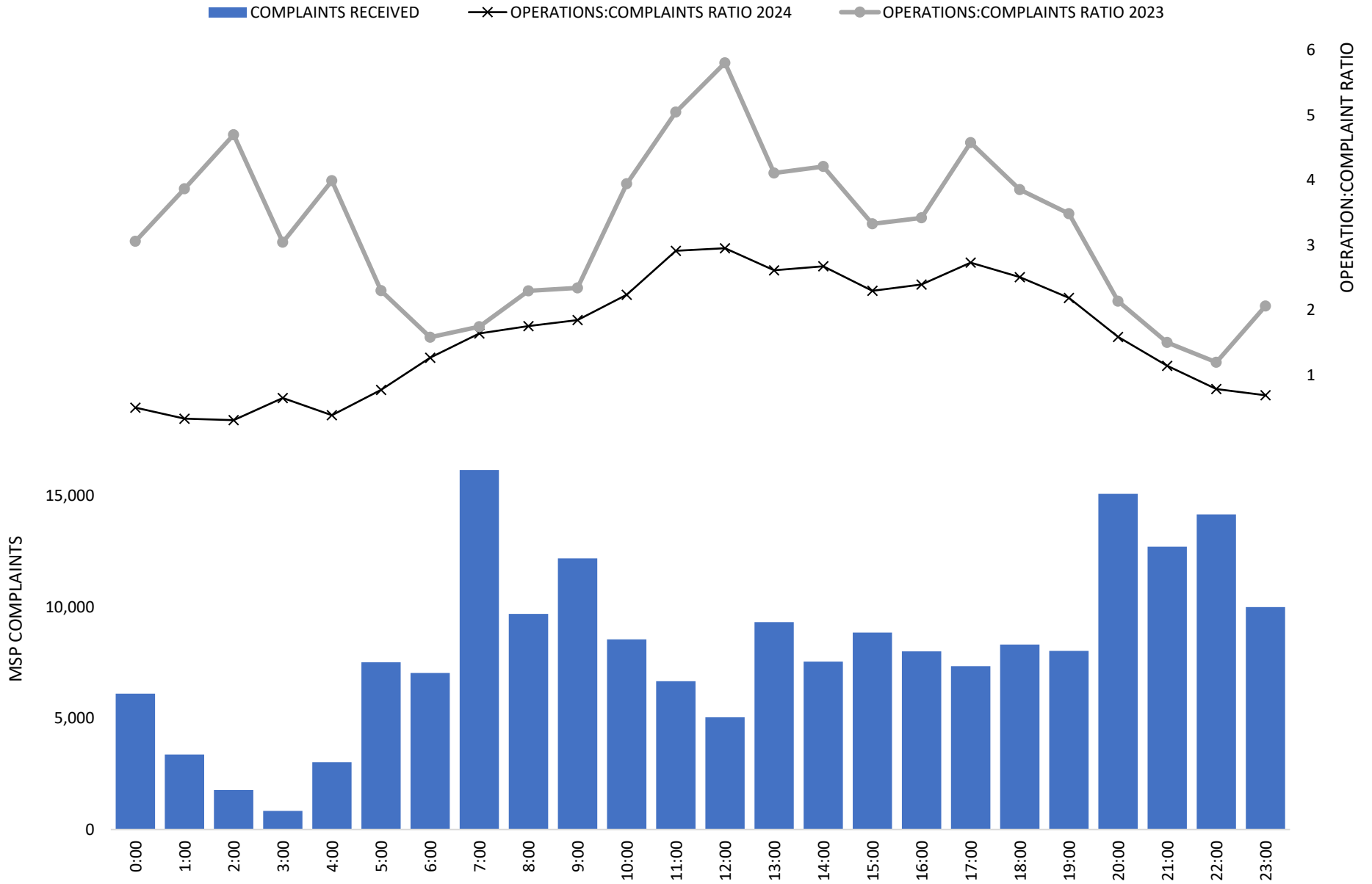
■ MORNING
 ■ DAY
 ■ EVENING
 ■ NIGHT



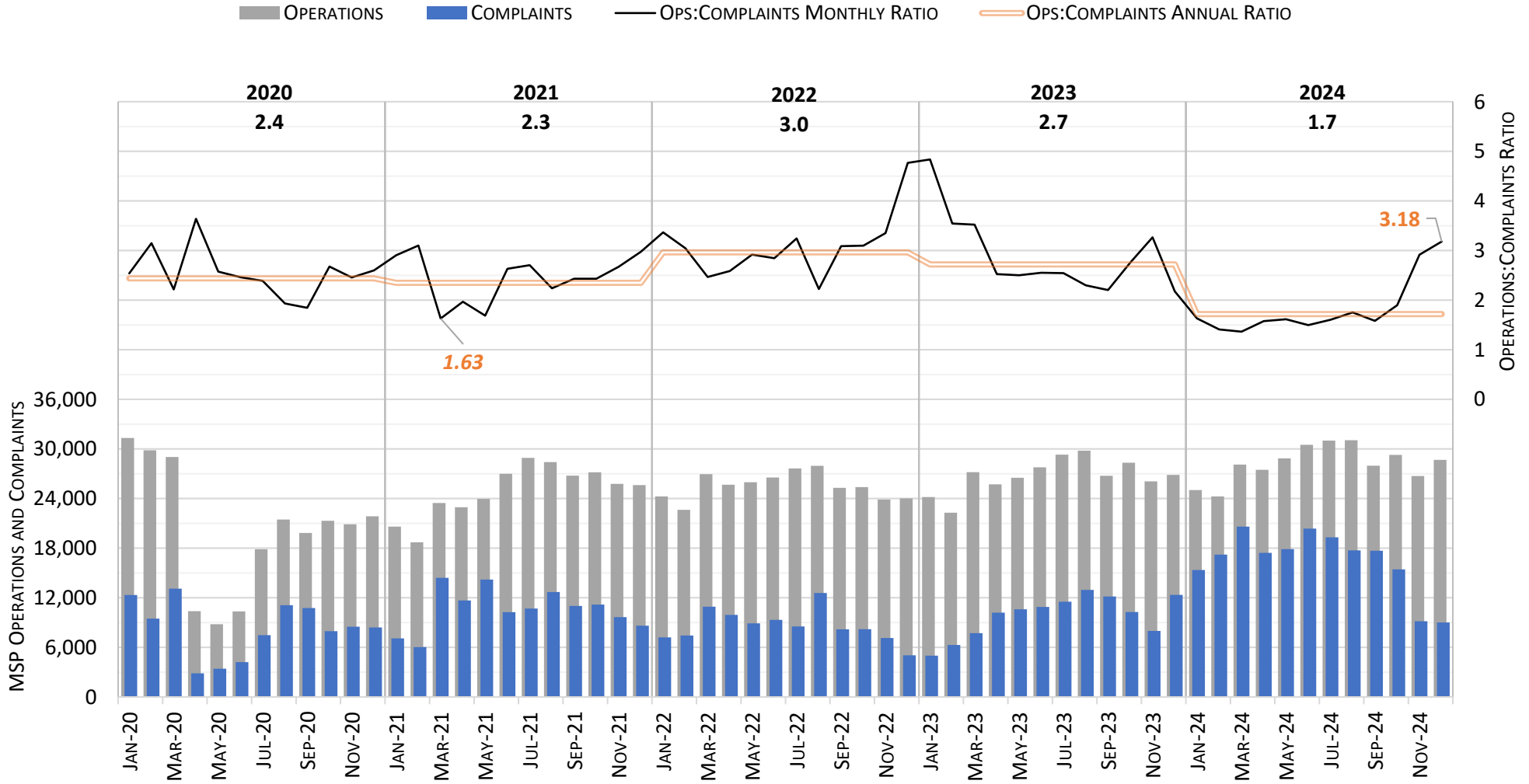
Note:

Morning: 6:00 AM – 7:30 AM
Day: 7:30 AM – 9:00 PM
Evening: 9:00 PM – 10:30 PM
Night: 10:30 PM – 6:00 AM

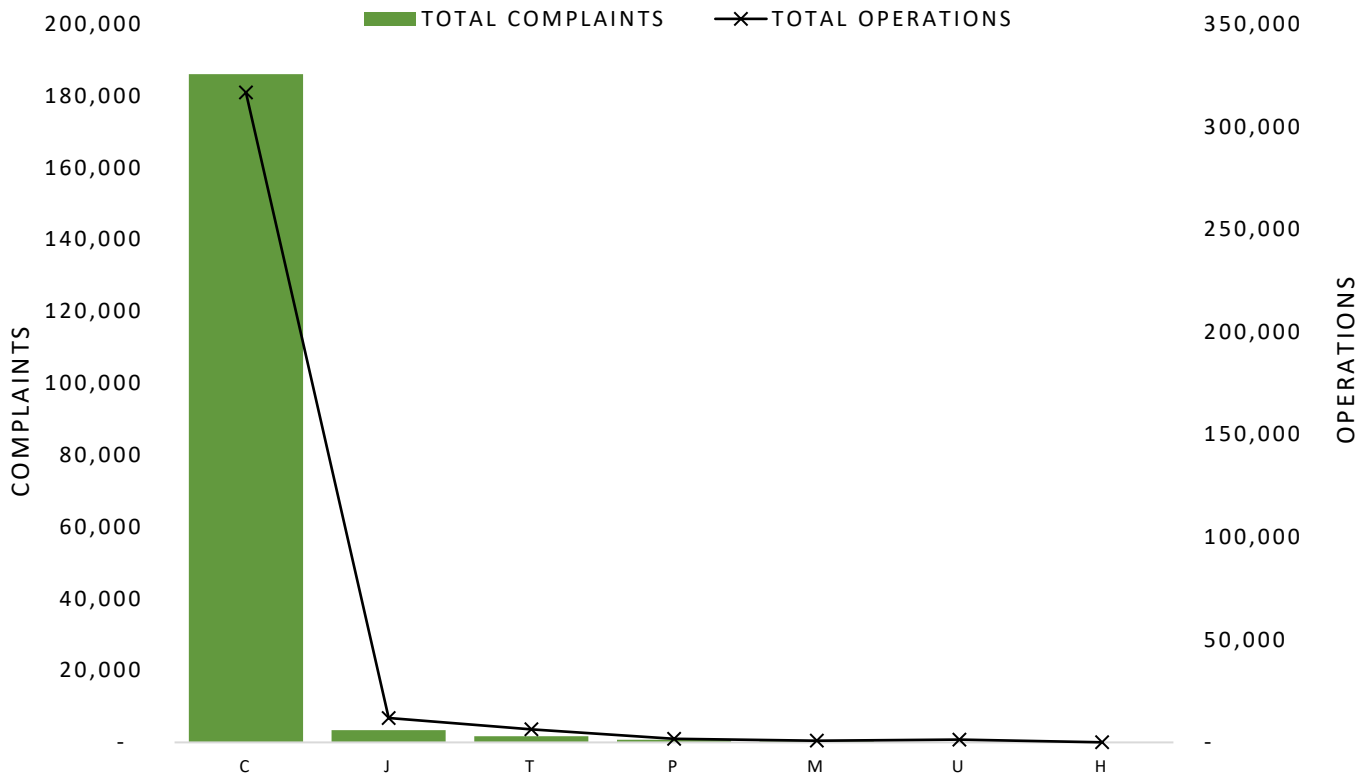
2024 COMPLAINTS AND OPERATION RATIO BY HOUR



OPERATION:COMPLAINTS MONTHLY RATIO

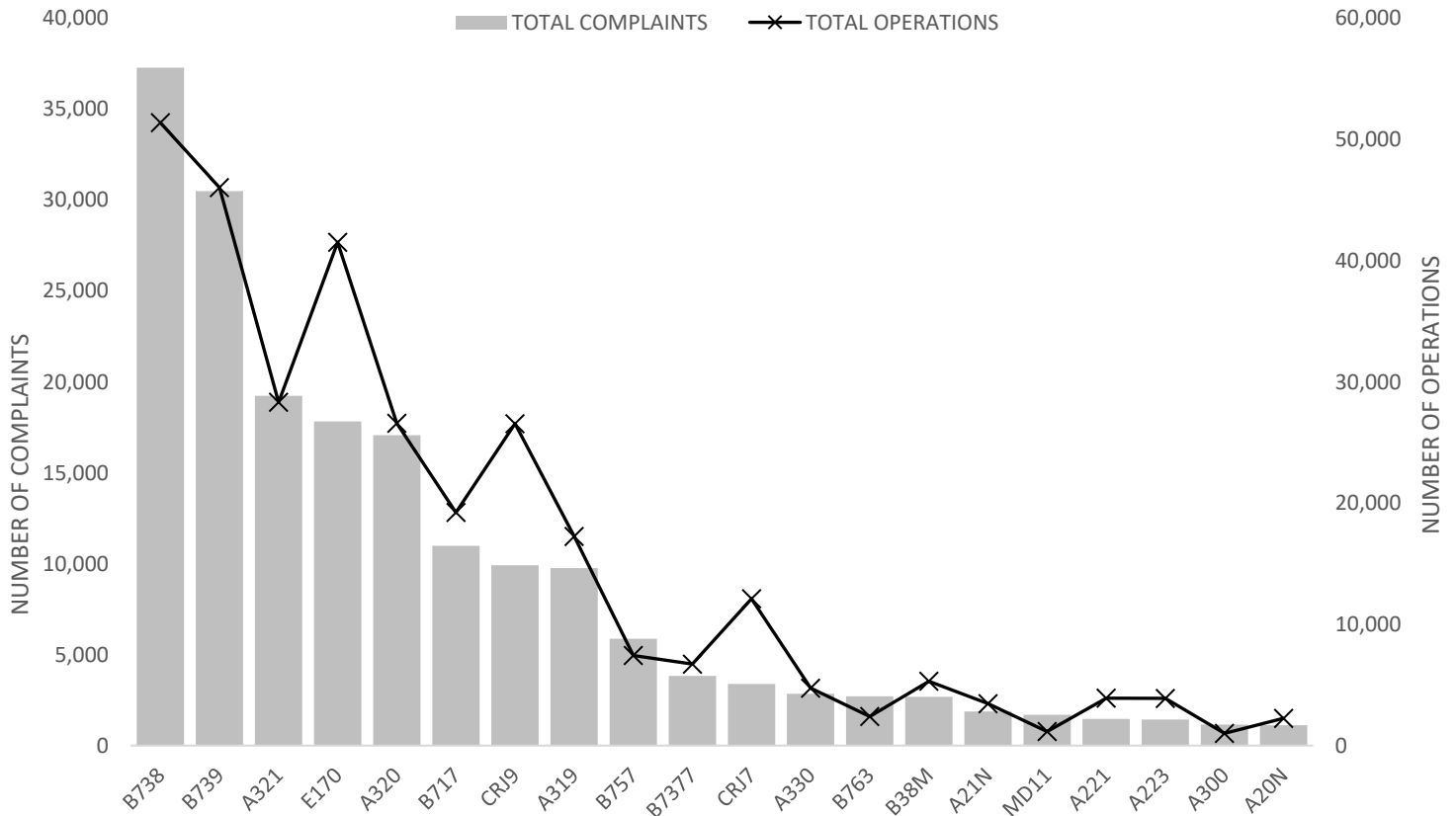


2024 COMPLAINTS BY AIRCRAFT CATEGORY



Operation Type	Total Operations	Total Complaints	Ratio
Commercial Jet (C)	316,698	186,040	1.7
Jet (J)	11,882	3,431	3.5
Turboprop (T)	6,365	1,697	3.8
Propeller (P)	1,752	718	2.4
Military (M)	838	328	2.6
Unknown (U)	1,347	96	14.0
Helicopter (H)	47	13	3.6

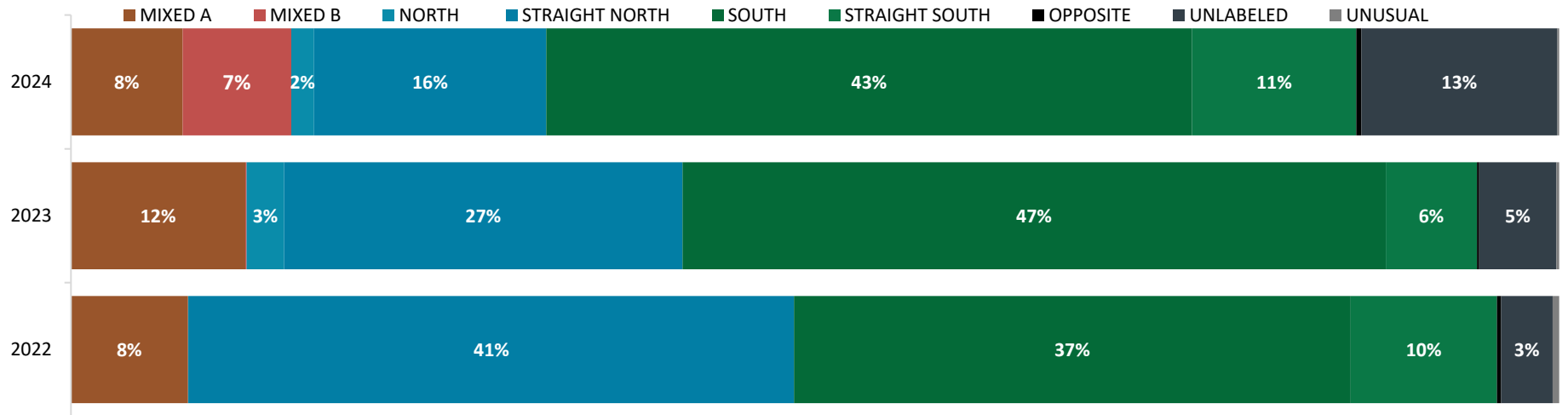
2024 COMPLAINTS BY AIRCRAFT TYPE



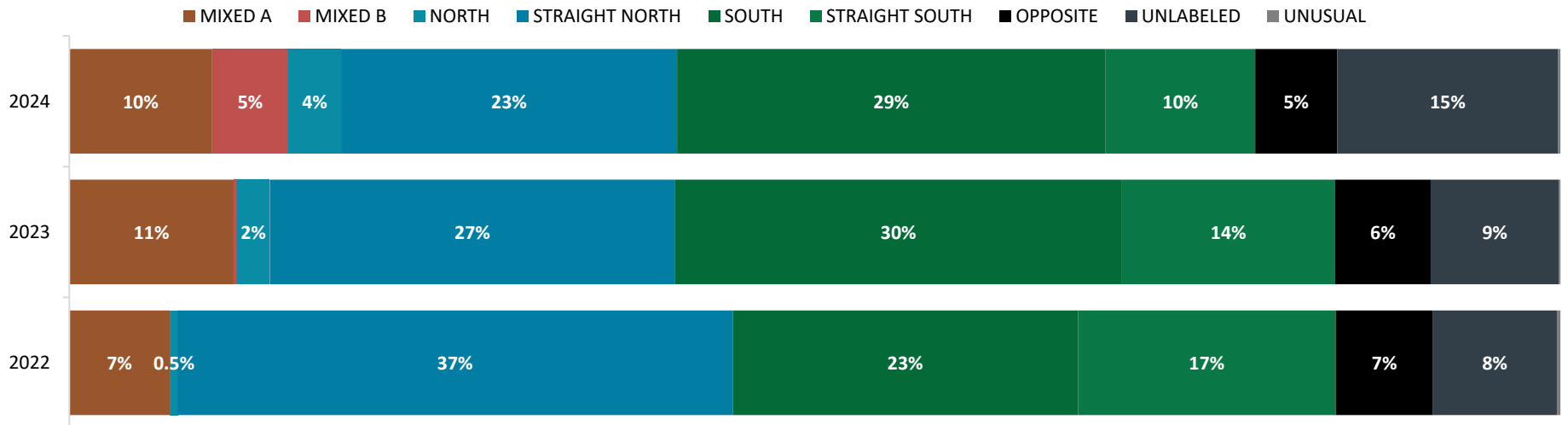
2024 TOP 10 FLIGHTS THAT GENERATED COMPLAINTS

Date and Time	Aircraft Type	Flight ID	Operation Type	Number of Complaints	Number of Households
5/1/2024 22:01	A319	DAL2606	Departure	15	8
12/14/2024 7:01	B738	SCX527	Departure/Arrival	13	7
9/26/2024 23:09	A321	DAL1327	Departure	11	8
4/2/2024 21:39	MD11	FDX1358	Departure	10	6
9/24/2024 22:01	B712	DAL2846	Departure	9	7
1/31/2024 12:29	A319	UAL450	Departure	8	8
6/8/2024 13:47	A320	DAL1533	Departure	8	7
6/7/2024 21:49	MD11	FDX1358	Departure	8	7
3/14/2024 21:28	A321	DAL1441	Departure	8	6
1/26/2024 8:08	B738	DAL1935	Departure	8	6

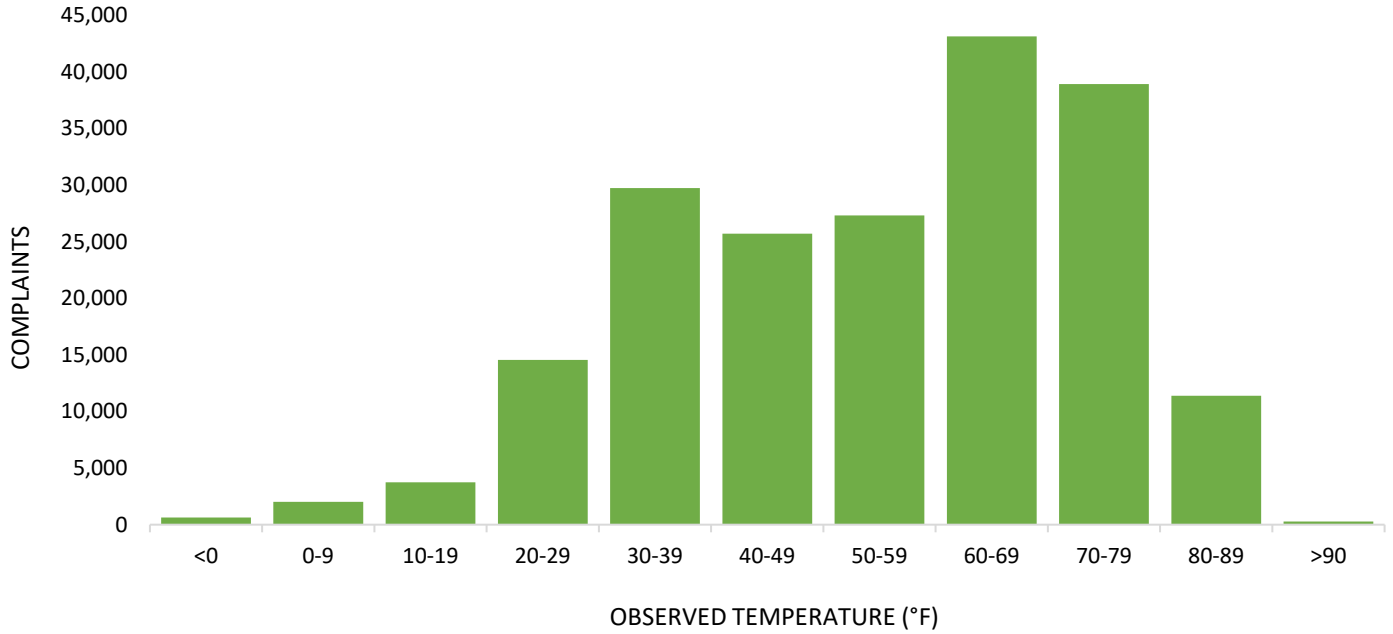
2022-2024 COMPLAINTS BY FLOW



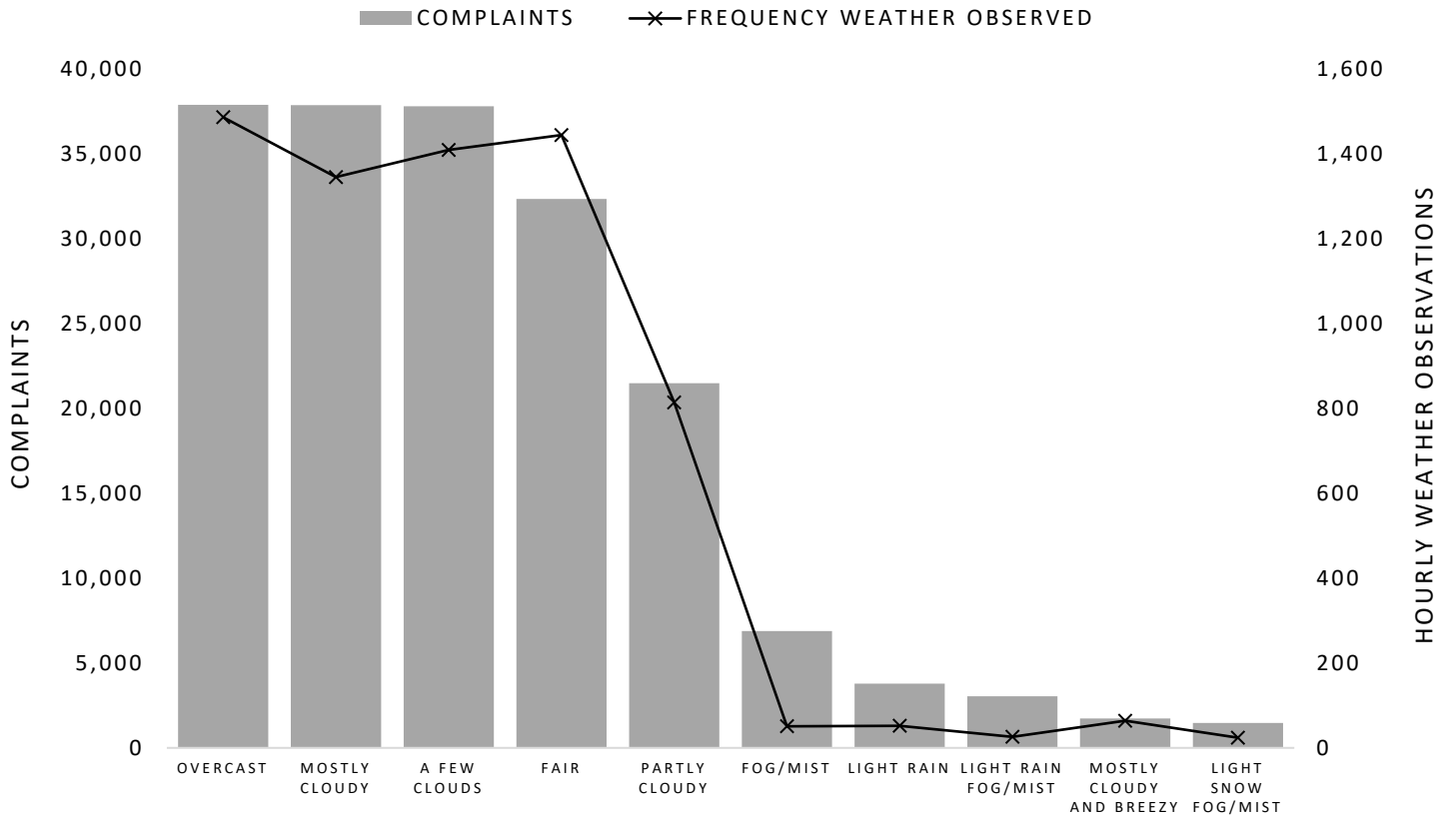
2022-2024 TOTAL FLOW



2024 COMPLAINTS BY TEMPERATURE



2024 COMPLAINTS BY WEATHER





Metropolitan Airports Commission

6040 28th Avenue South, Minneapolis, MN 55450

metroairports.org

This report is for informational purposes only.