



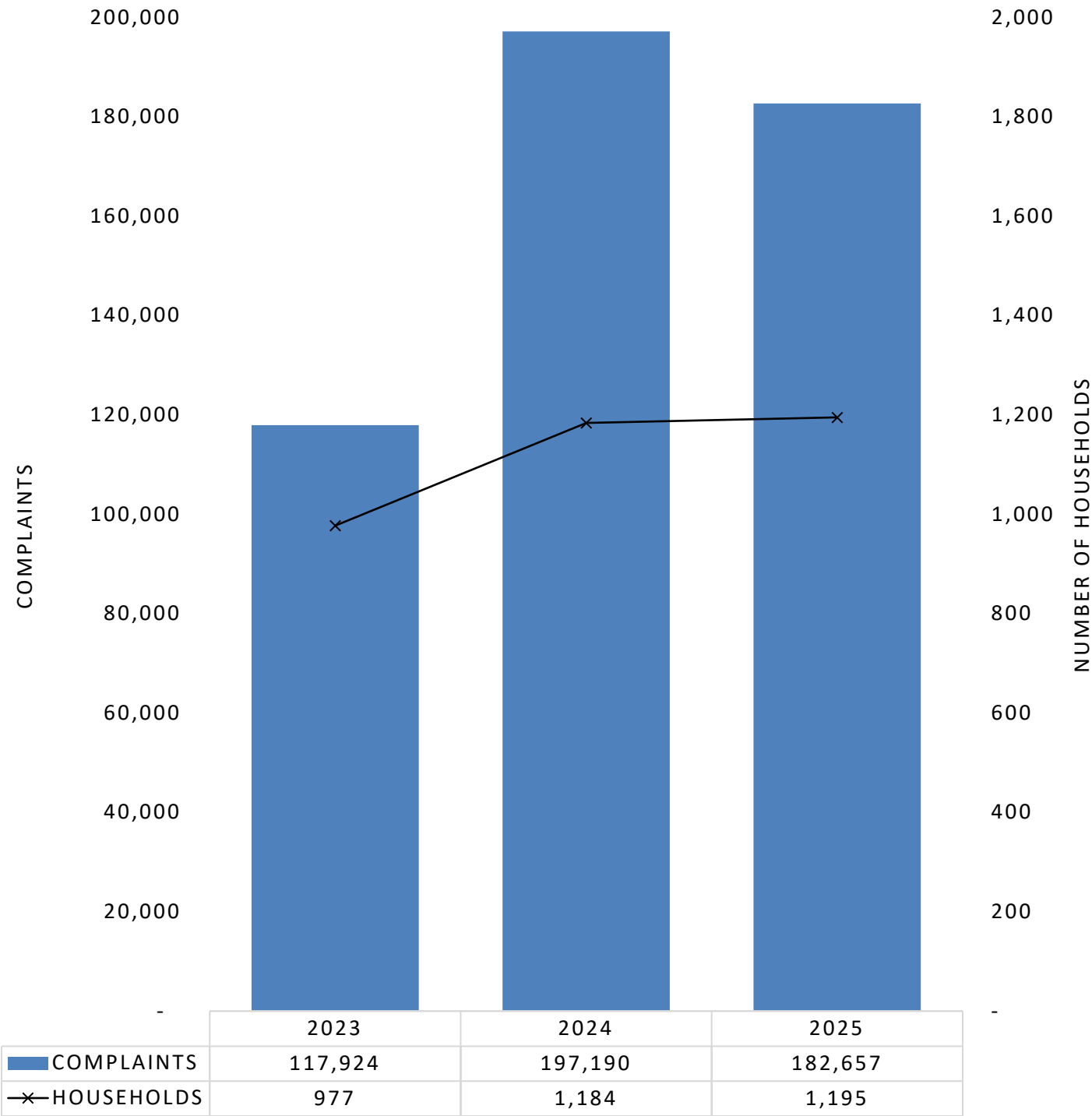
2025 ANNUAL MSP COMPLAINT DATA REPORT

JANUARY 2026

COMMUNITY RELATIONS OFFICE

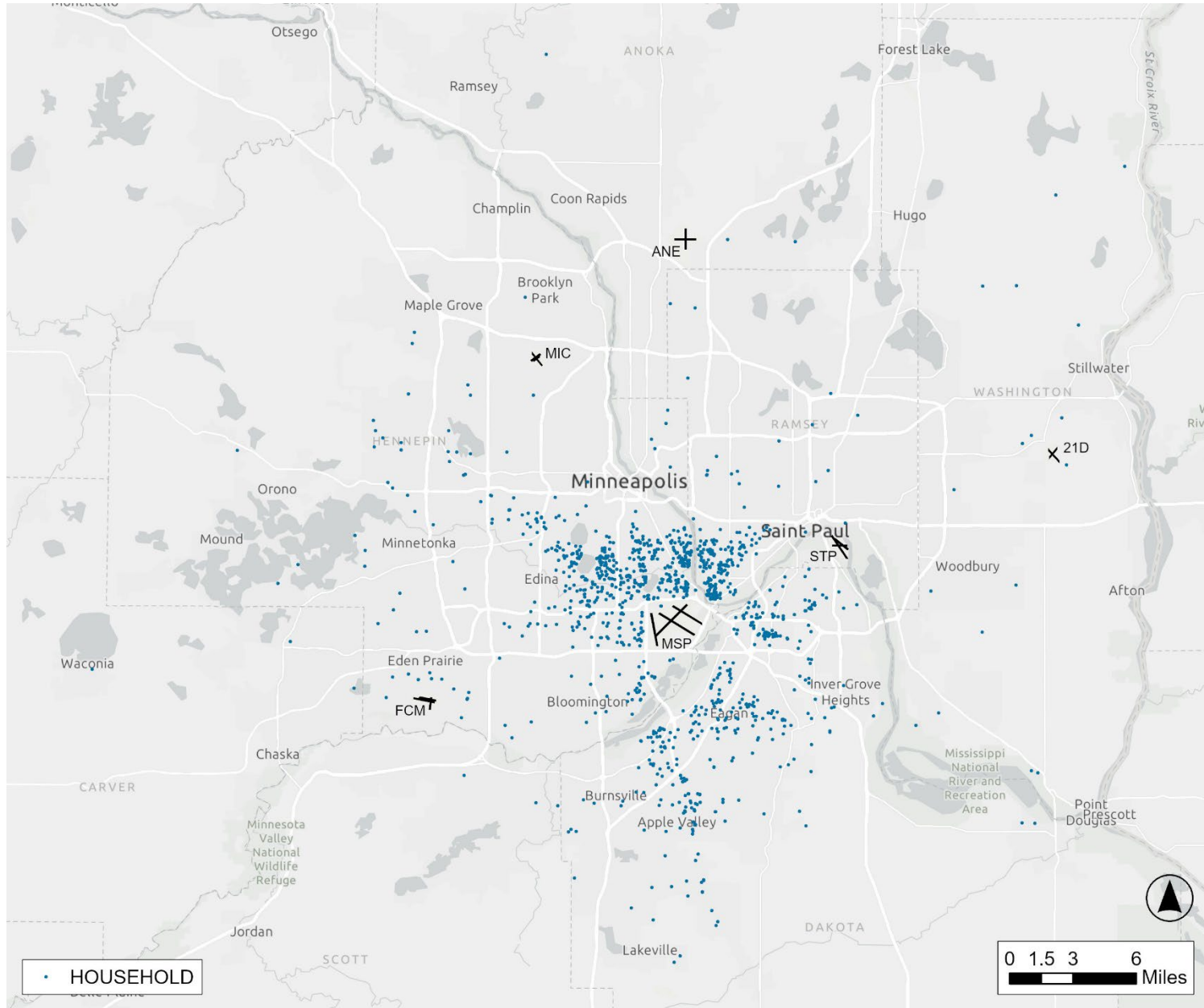
MSP COMPLAINT DATA REPORT

2023-2025 ANNUAL COMPLAINTS AND HOUSEHOLDS



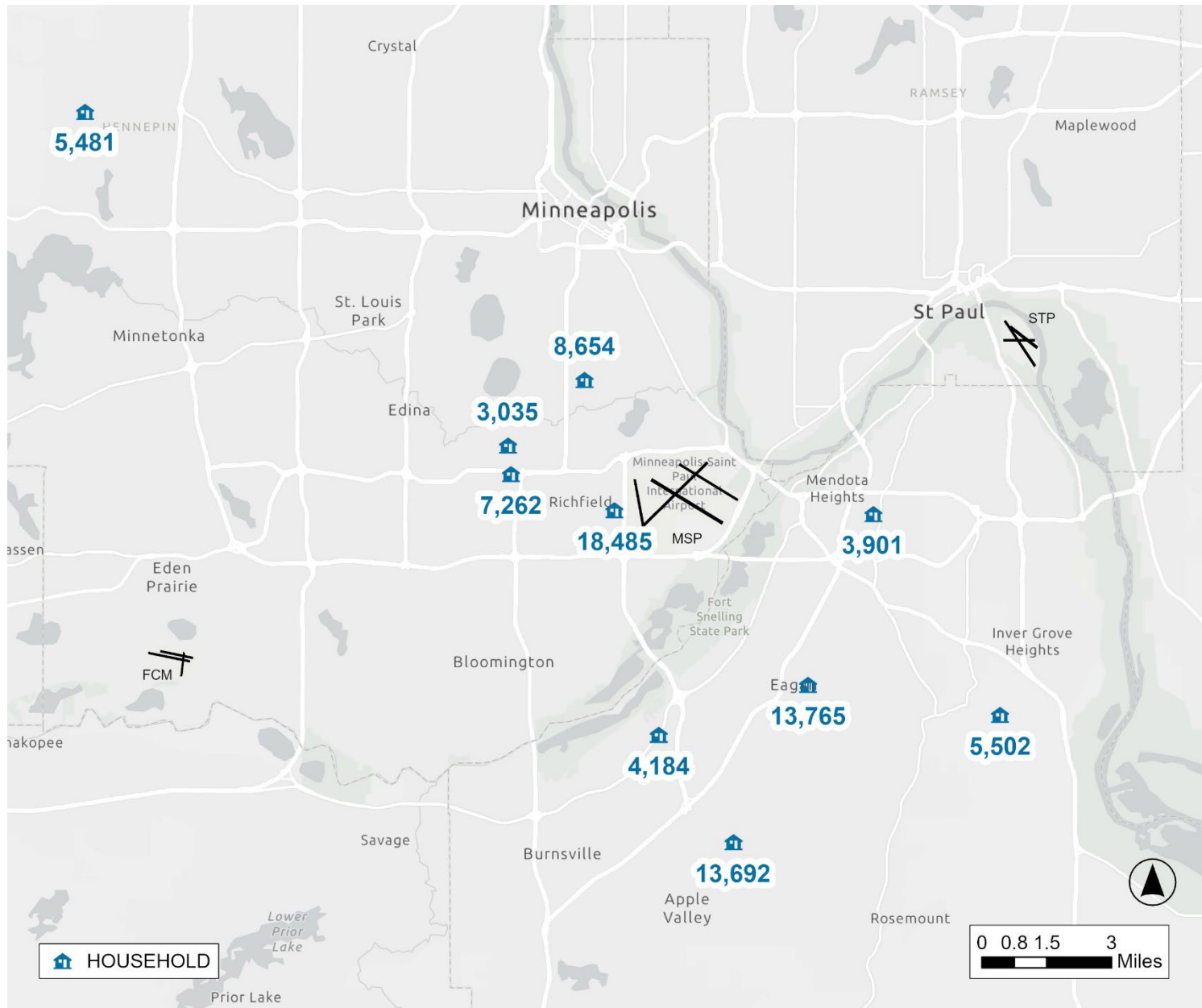
MSP COMPLAINT DATA REPORT

2025 HOUSEHOLDS FILING COMPLAINTS



MSP COMPLAINT DATA REPORT

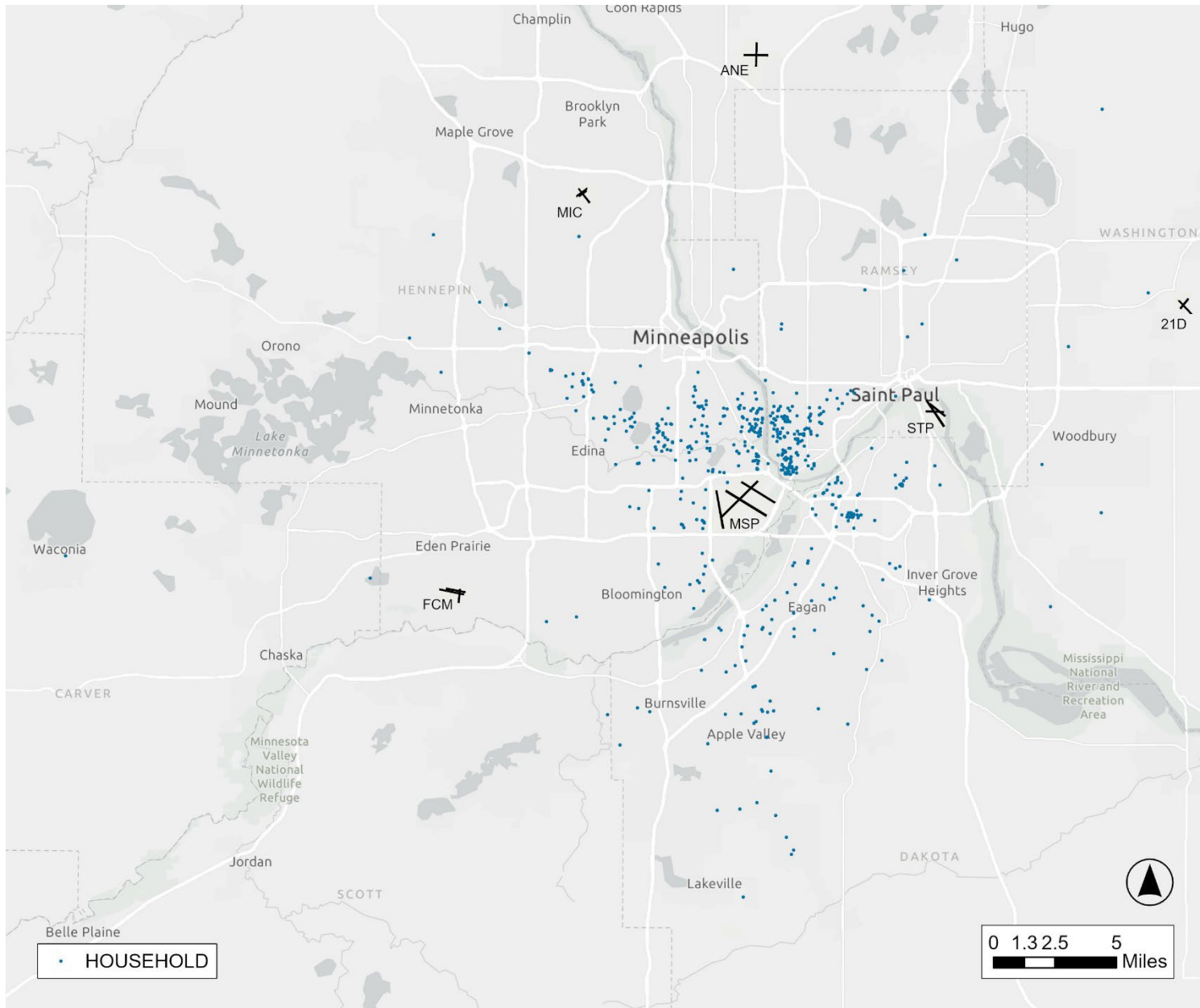
2025 TOP 10 HOUSEHOLDS FILING COMPLAINTS



Note: Top 10 households filed 46% of all complaints filed in 2025.

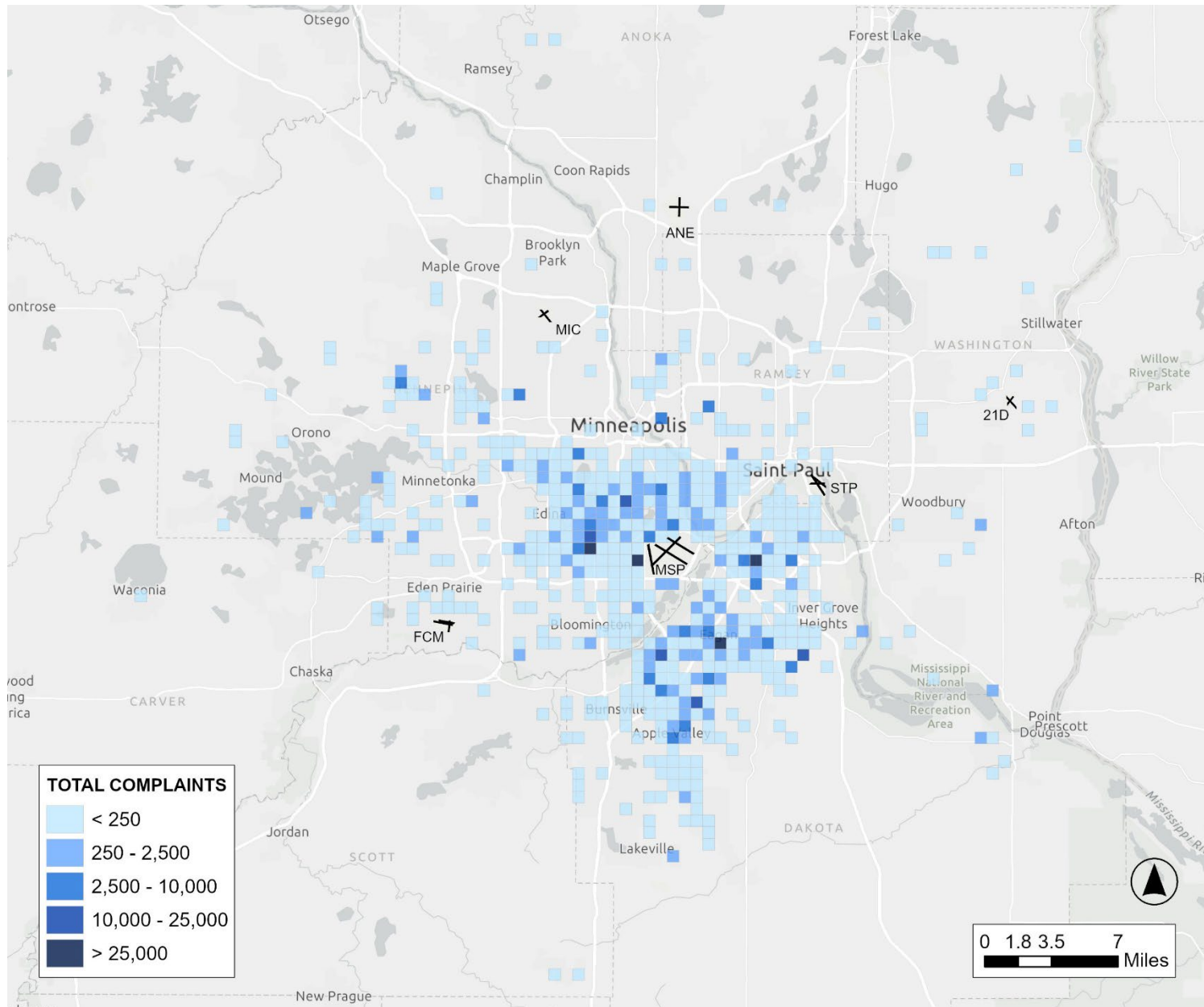
MSP COMPLAINT DATA REPORT

2025 NEW HOUSEHOLDS FILING COMPLAINTS



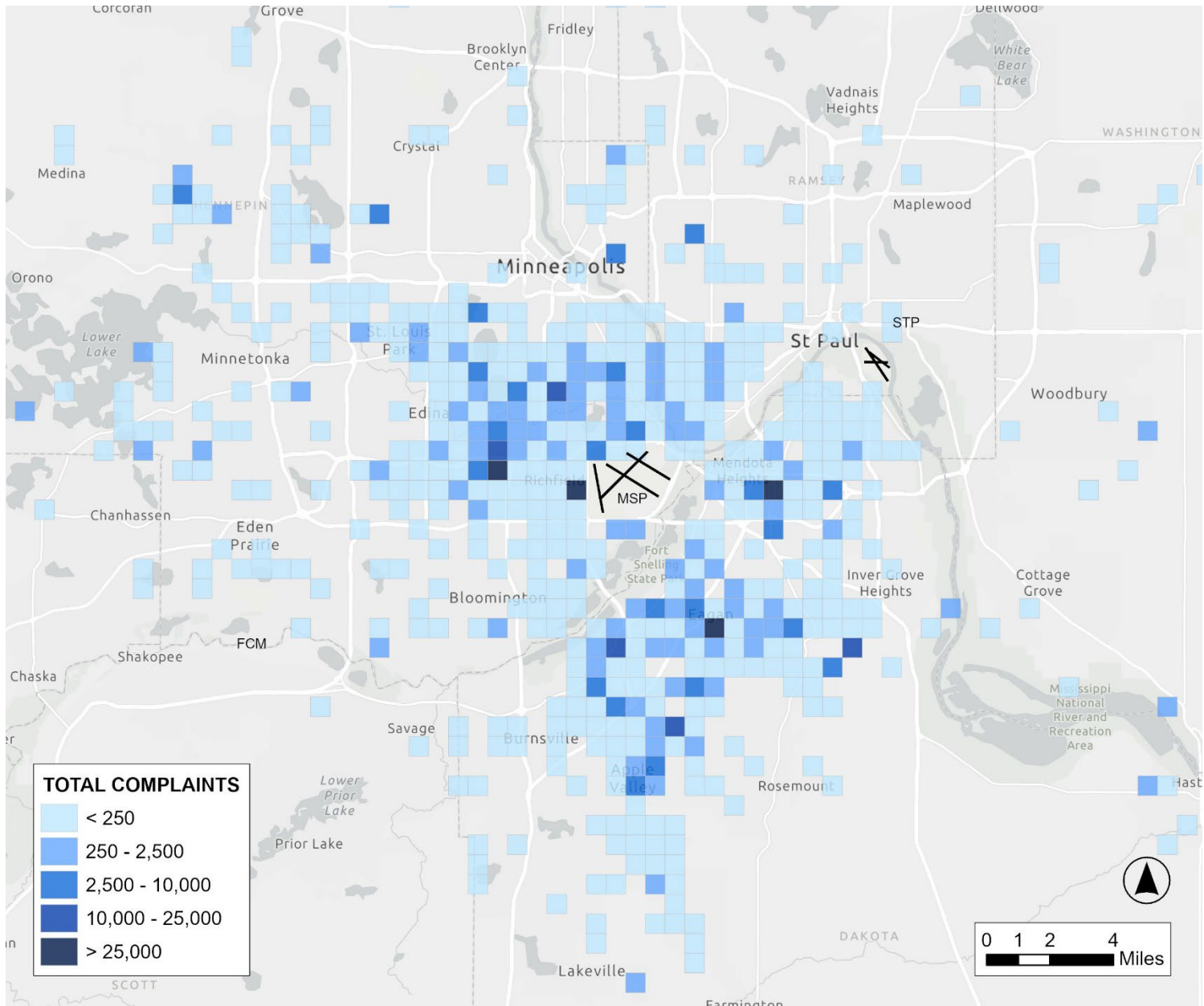
MSP COMPLAINT DATA REPORT

2023-2025 TOTAL COMPLAINTS



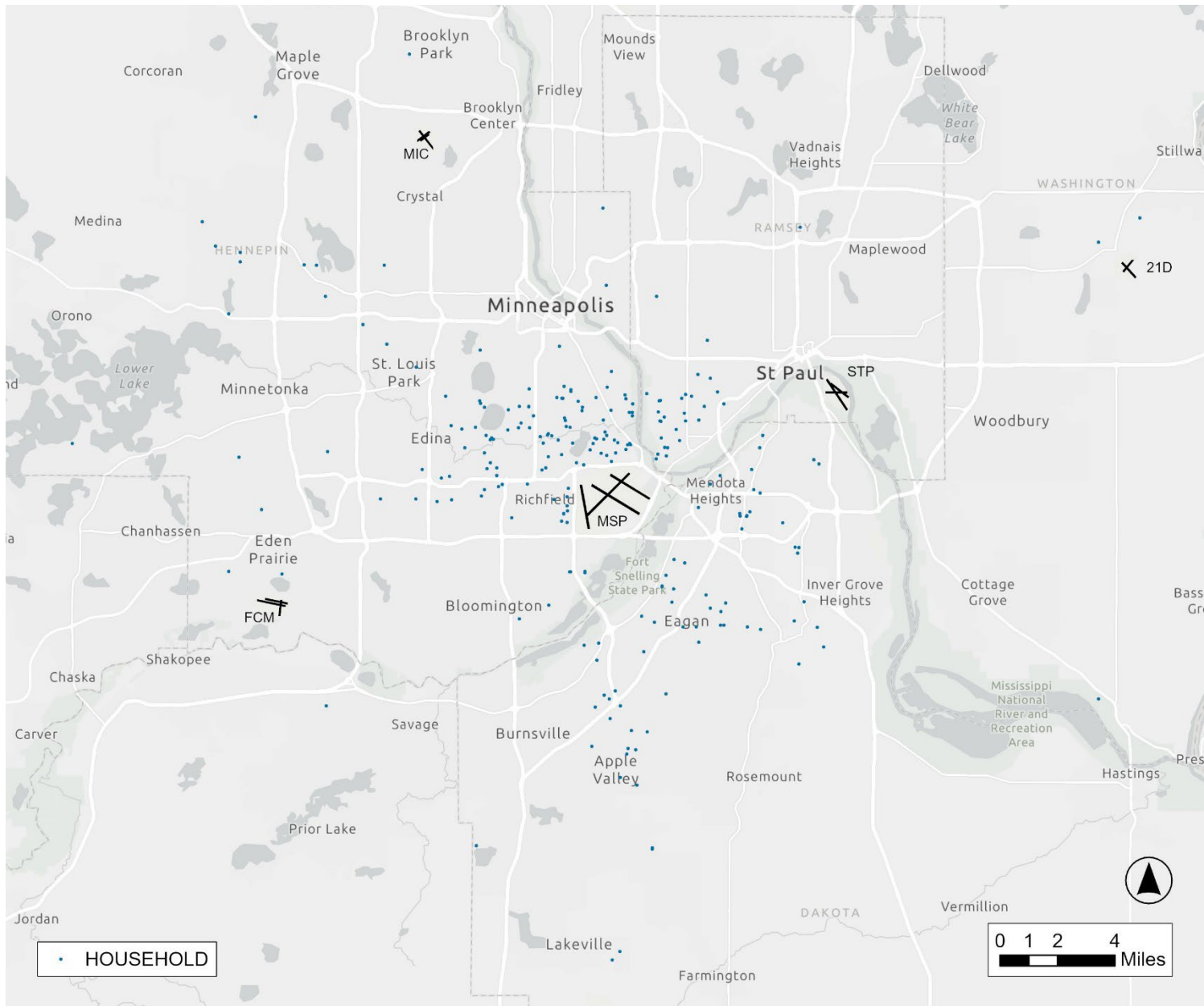
MSP COMPLAINT DATA REPORT

2023 – 2025 TOTAL COMPLAINTS



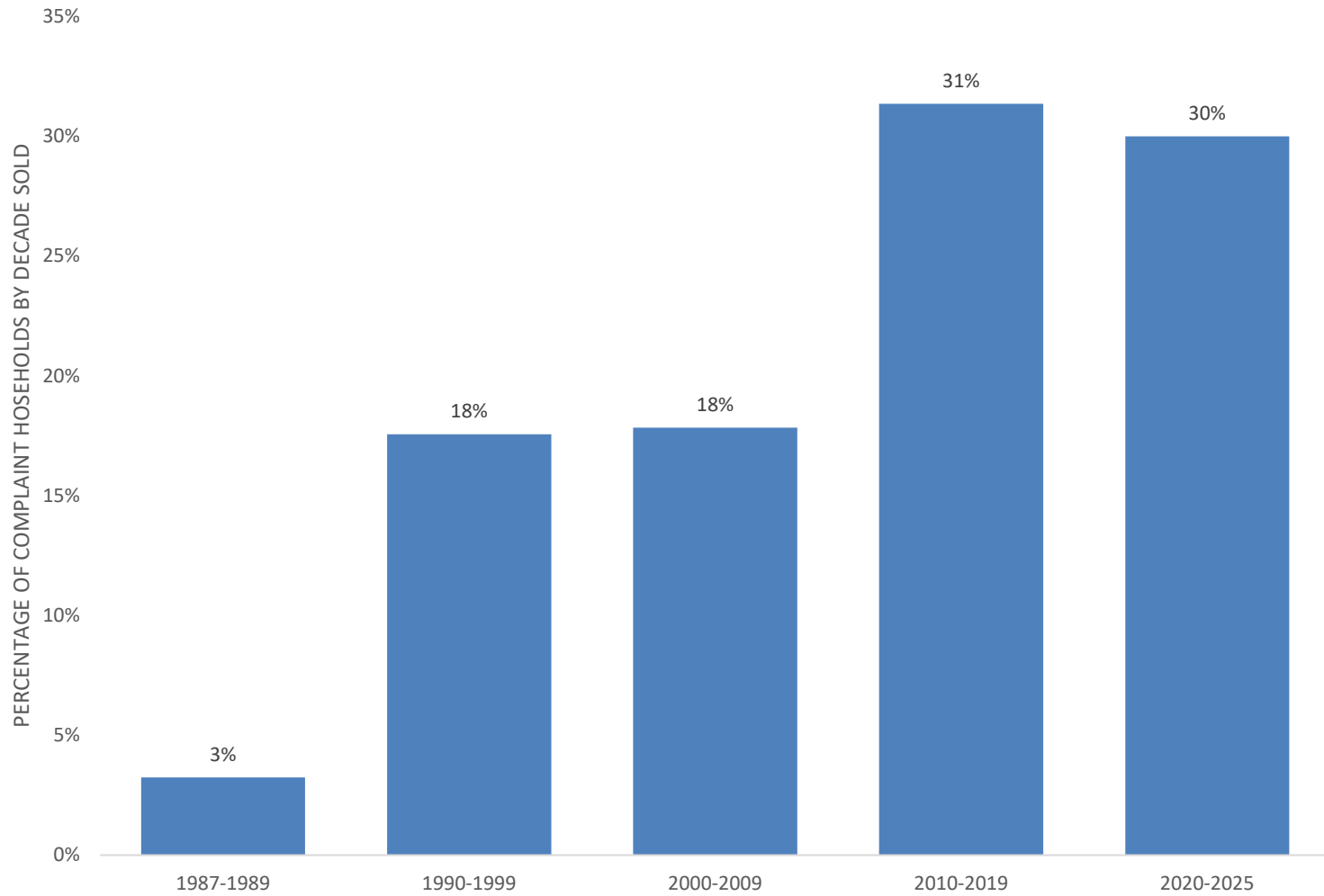
MSP COMPLAINT DATA REPORT

2025 GROUND NOISE & RUN-UP COMPLAINTS



MSP COMPLAINT DATA REPORT

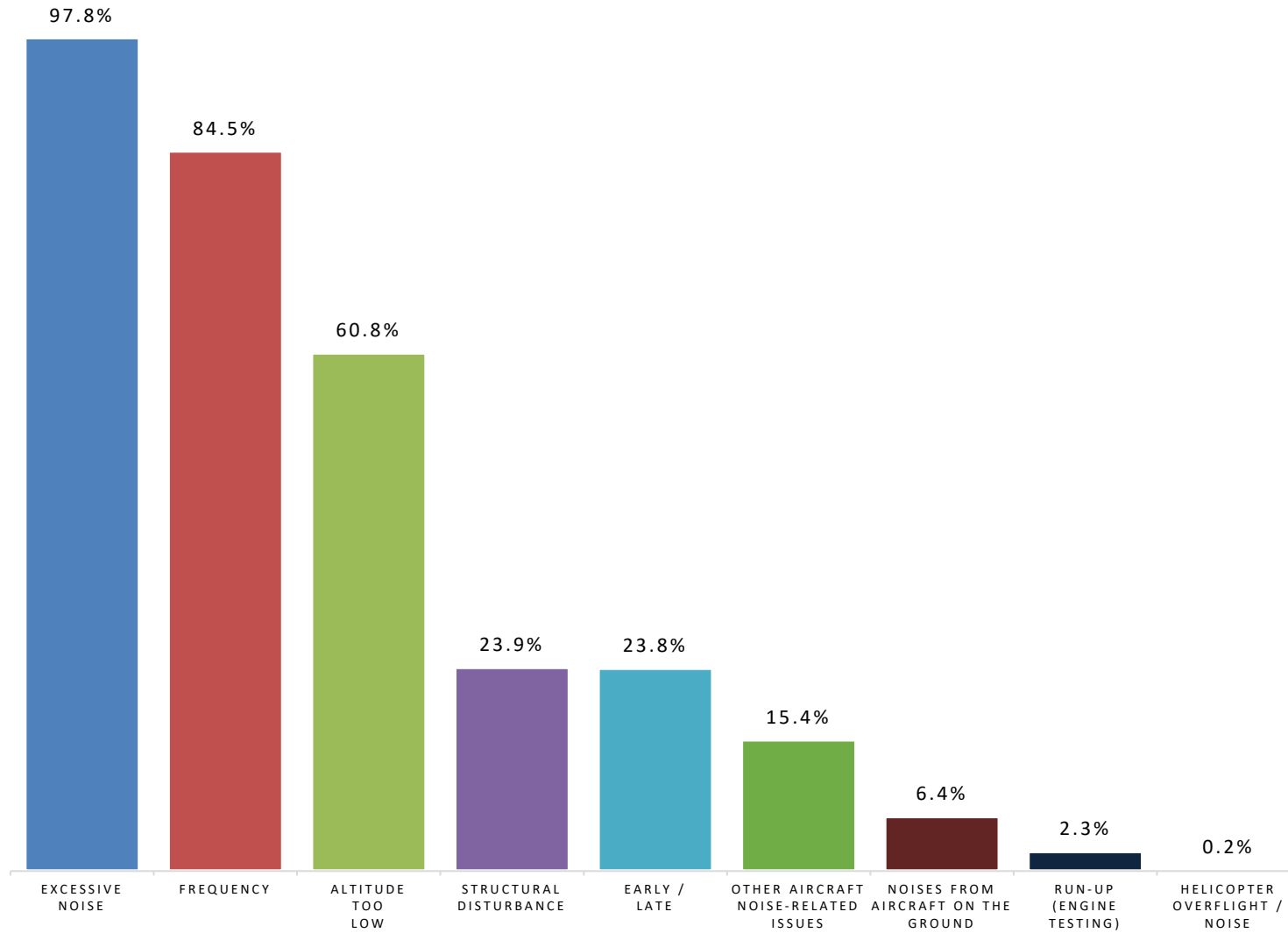
2025 HOUSEHOLDS FILING COMPLAINTS BY HOME PURCHASE YEAR



Note: single-family owner-occupied households only based on county parcel data (2025).

MSP COMPLAINT DATA REPORT

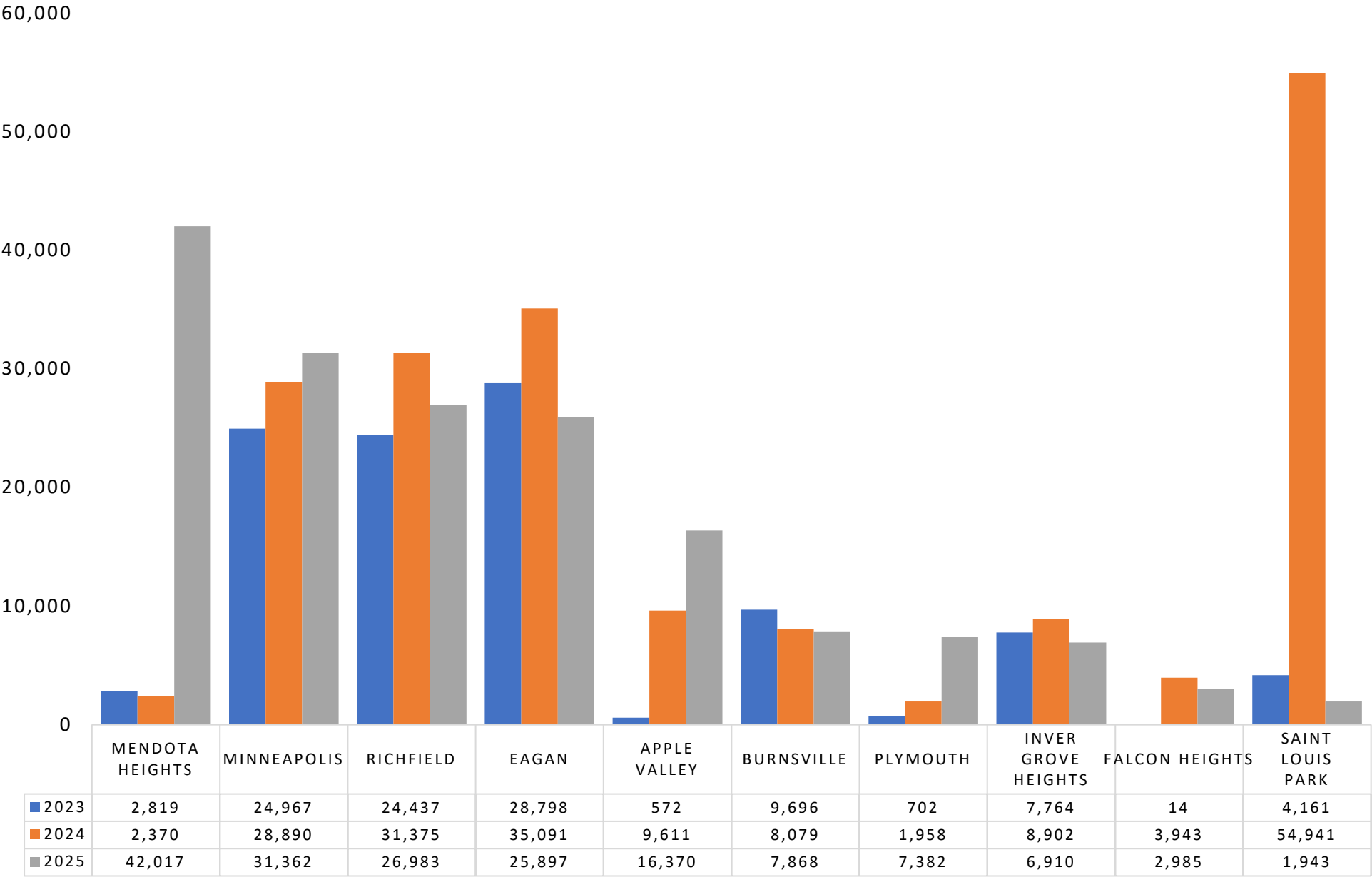
2025 COMPLAINTS FILED BY COMPLAINT REASON



NOTE: BECAUSE MORE THAN ONE OPTION CAN BE SELECTED, THESE DO NOT ADD UP TO 100%.

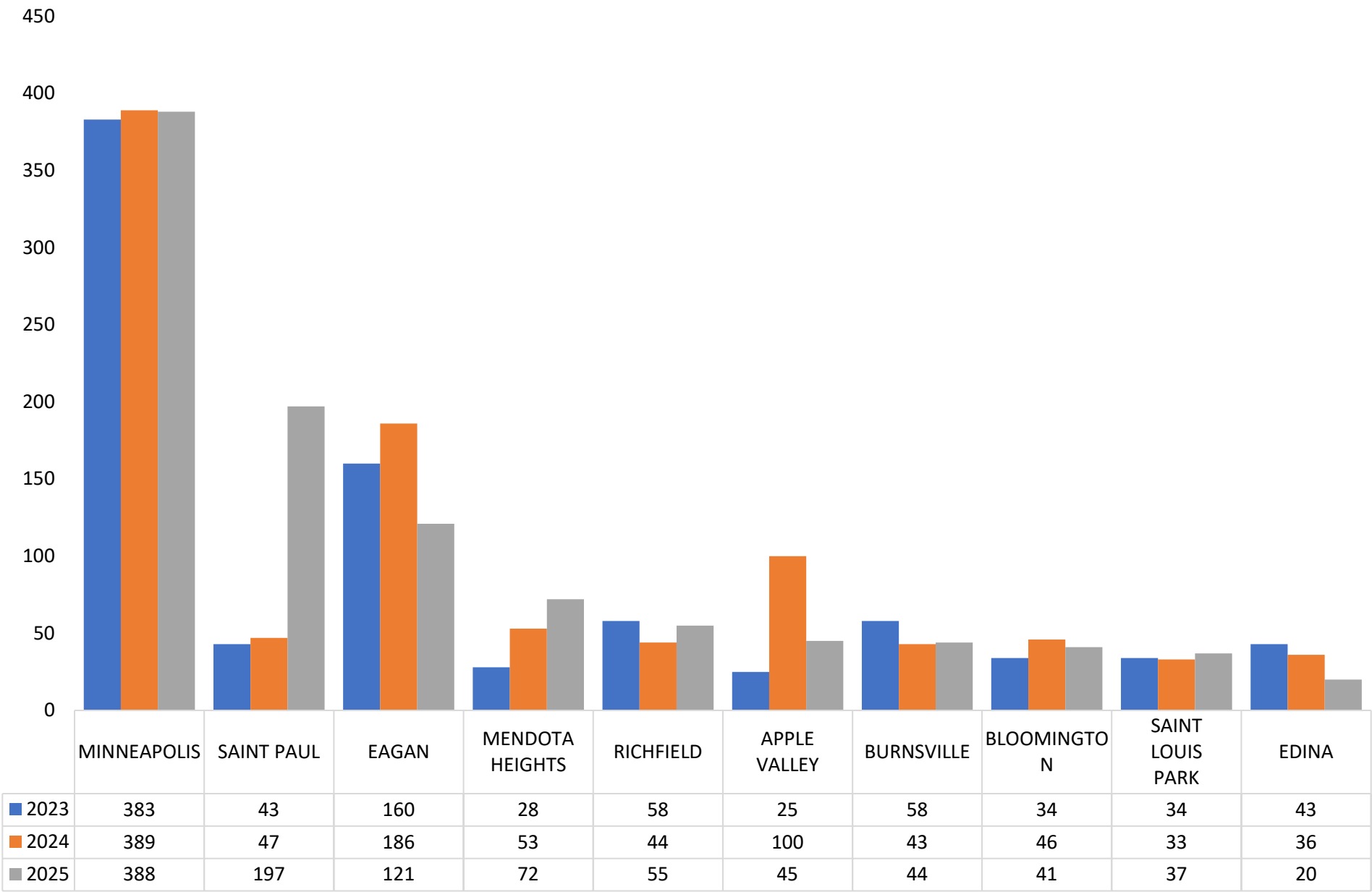
MSP COMPLAINT DATA REPORT

2023-2025 COMPLAINTS FILED BY TOP 10 CITIES



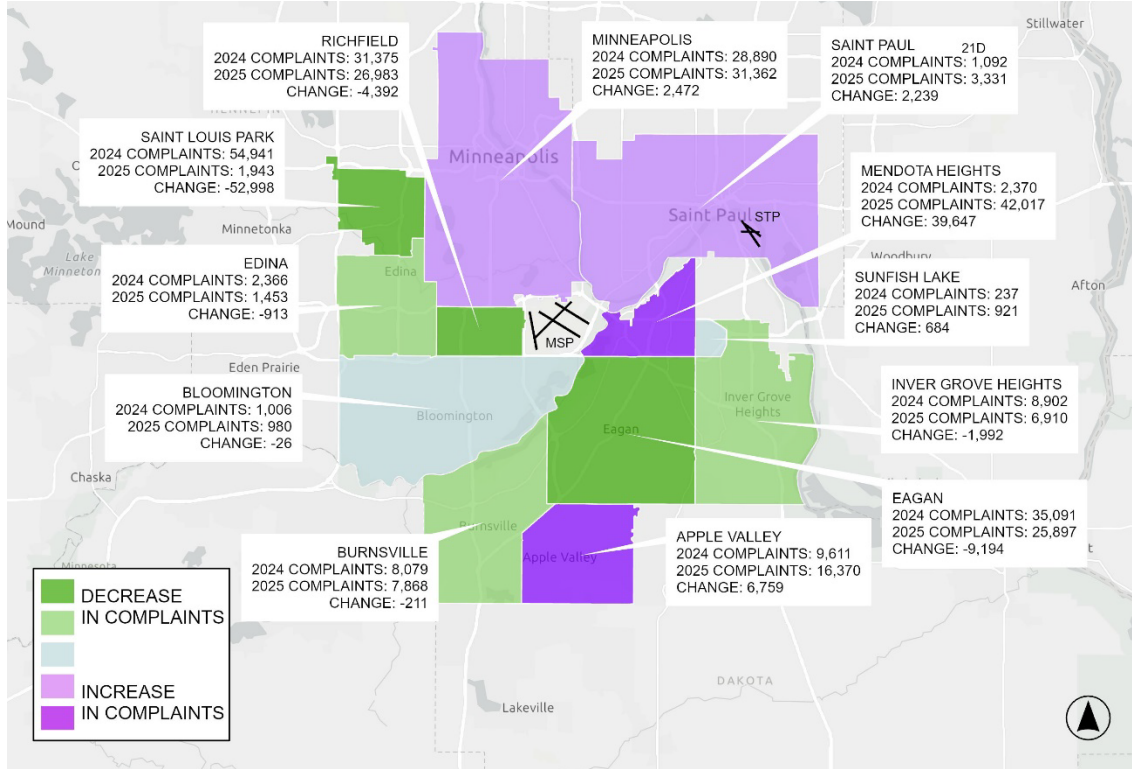
MSP COMPLAINT DATA REPORT

2023-2025 HOUSEHOLDS FILING COMPLAINTS BY TOP 10 CITIES

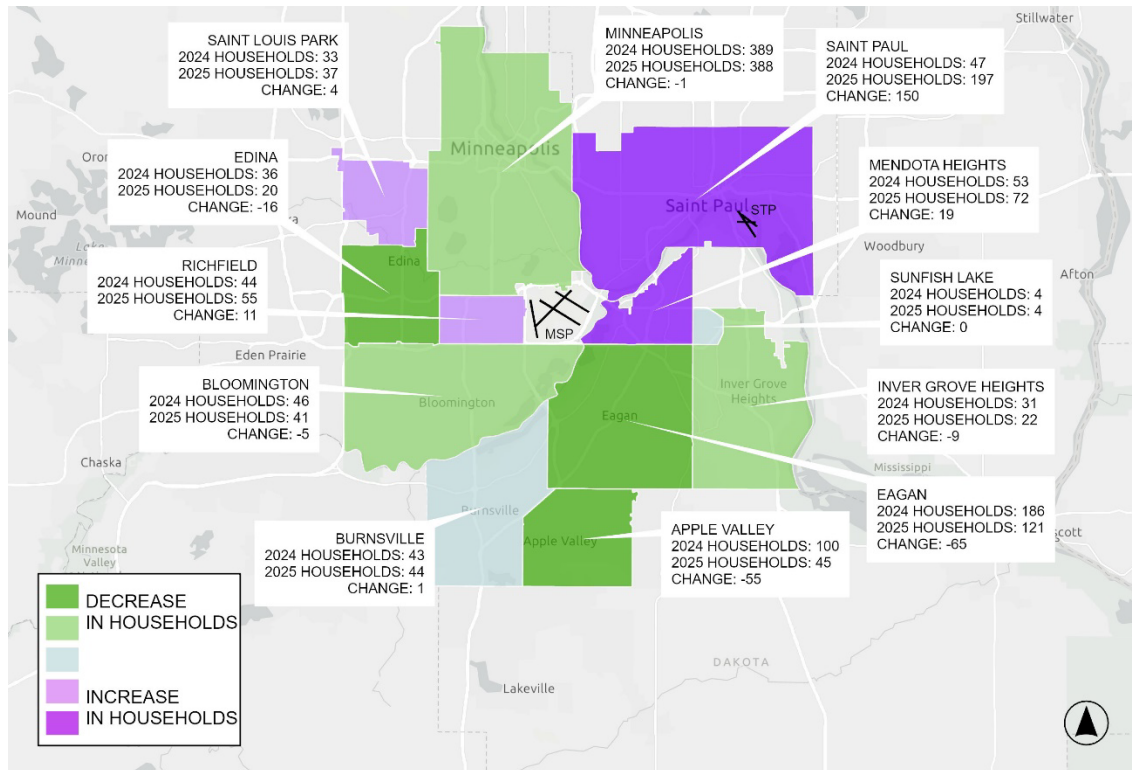


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2024 TO 2025 COMPARISON - COMPLAINTS BY CITY



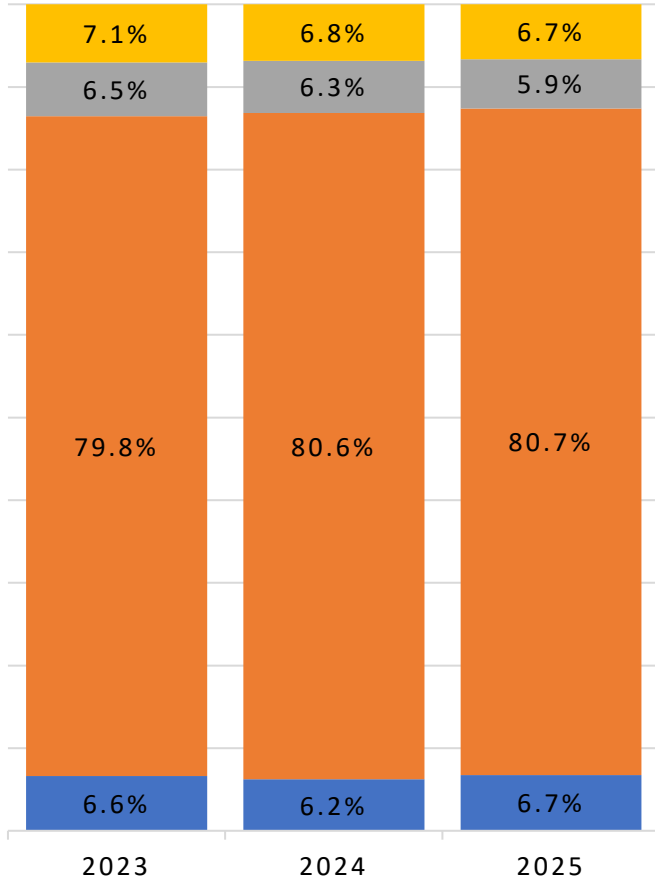
2024 TO 2025 COMPARISON - HOUSEHOLDS FILING COMPLAINTS BY CITY



2023-2025 OPERATIONS AND COMPLAINTS BY TIME OF DAY

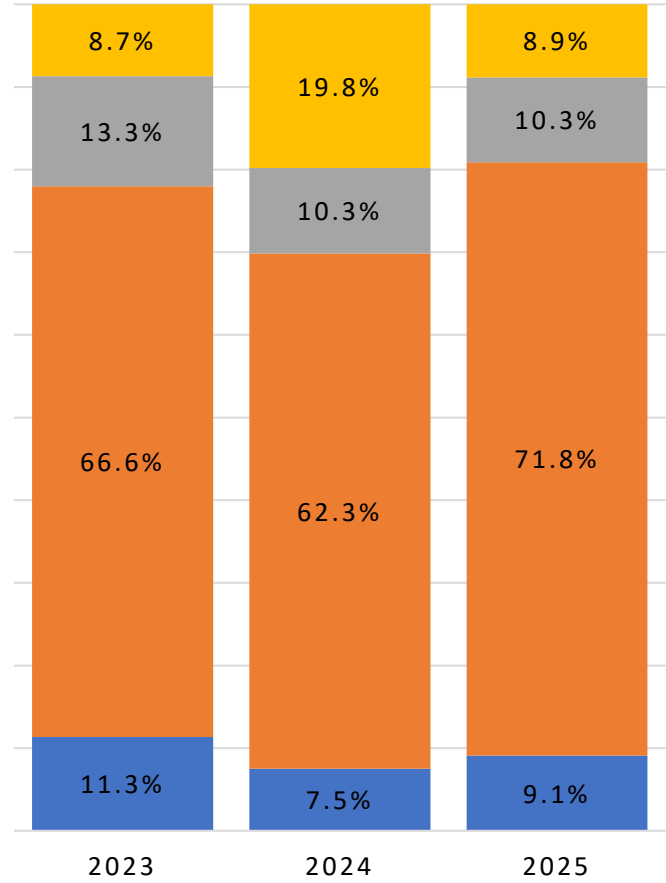
OPERATIONS BY TIME PERIOD

■ MORNING ■ DAY ■ EVENING ■ NIGHT



COMPLAINTS BY TIME PERIOD

■ MORNING ■ DAY ■ EVENING ■ NIGHT

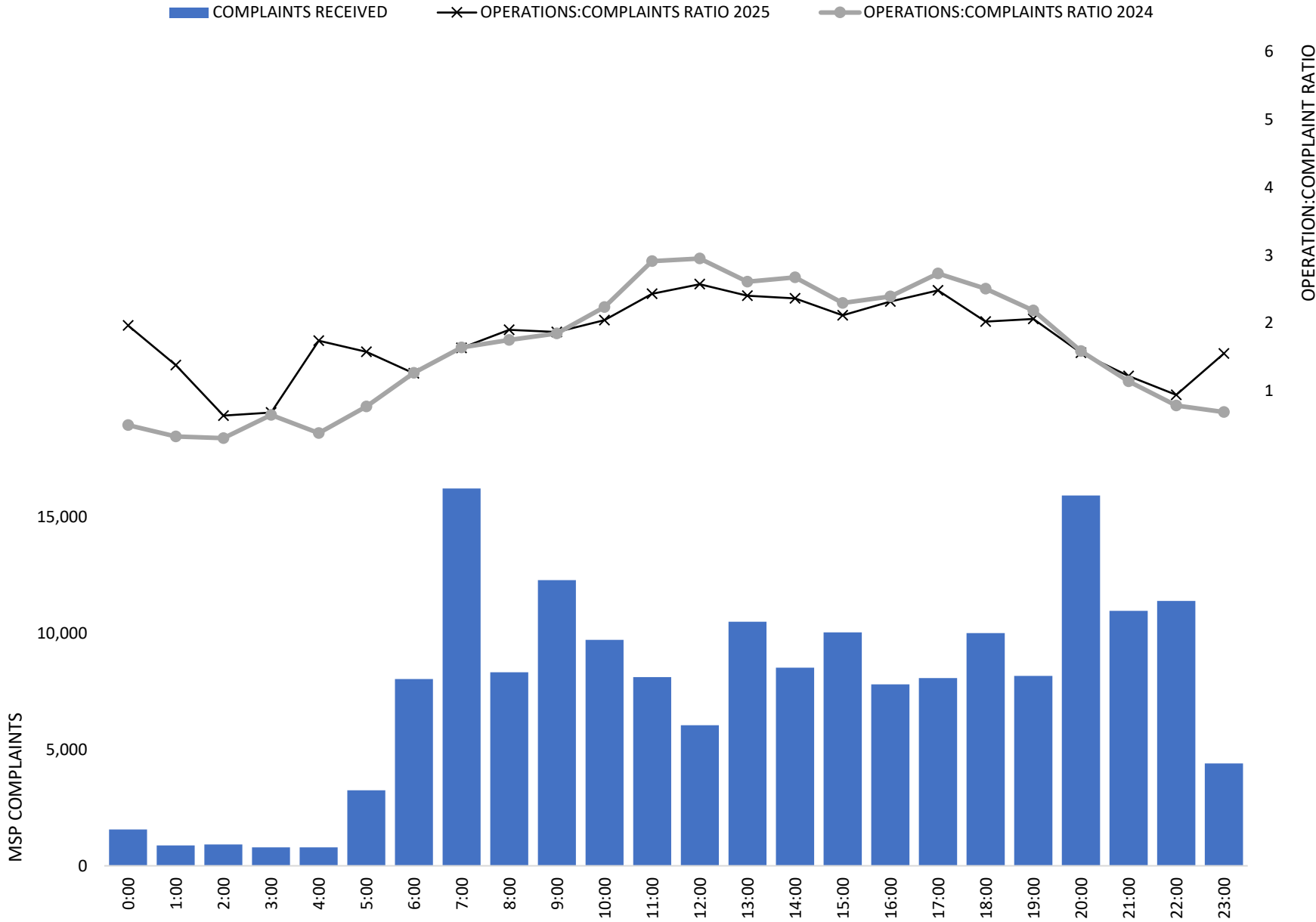


Note:

Morning: 6:00 AM – 7:30 AM
Day: 7:30 AM – 9:00 PM
Evening: 9:00 PM – 10:30 PM
Night: 10:30 PM – 6:00 AM

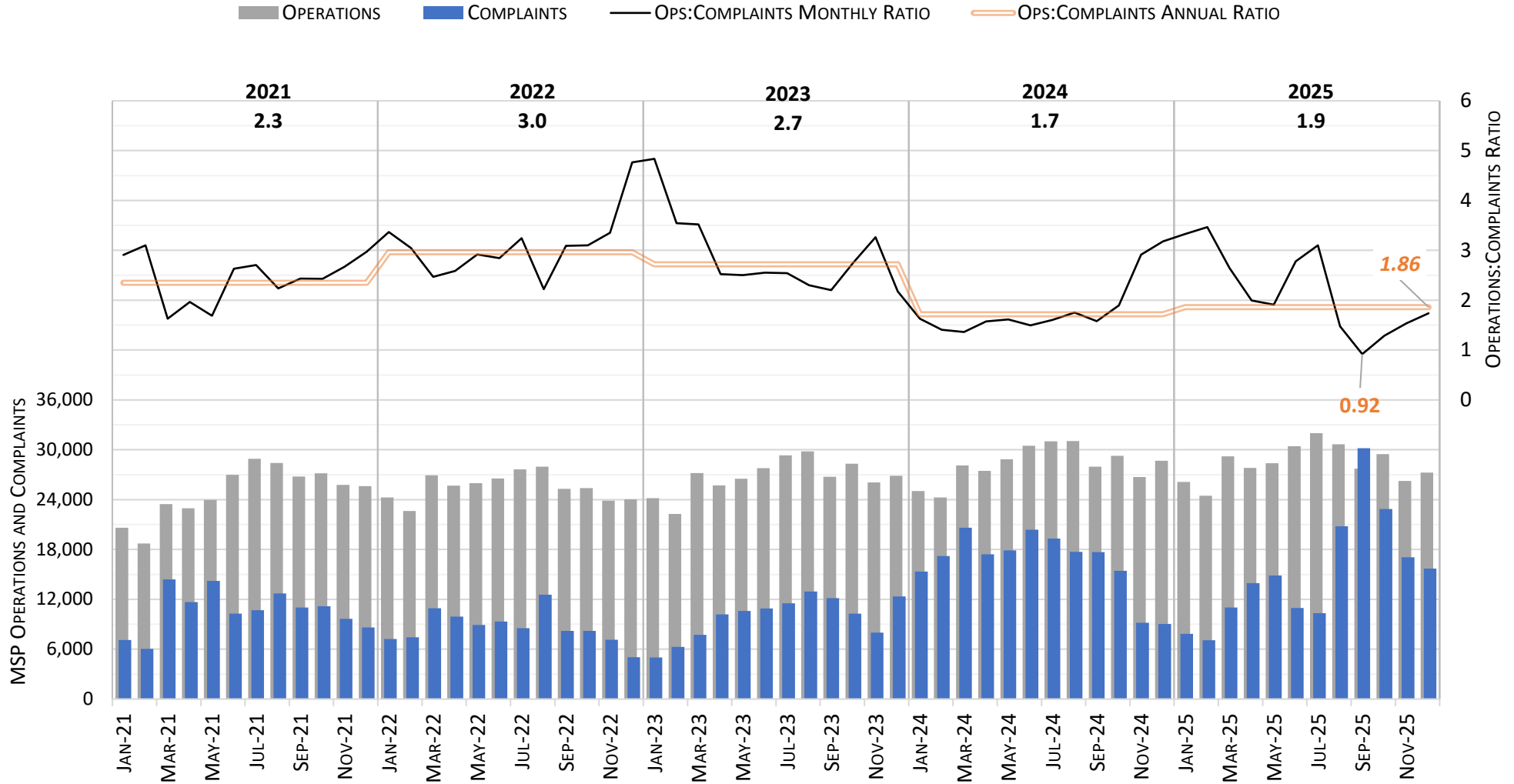
MSP COMPLAINT DATA REPORT

2025 COMPLAINTS AND OPERATION RATIO BY HOUR



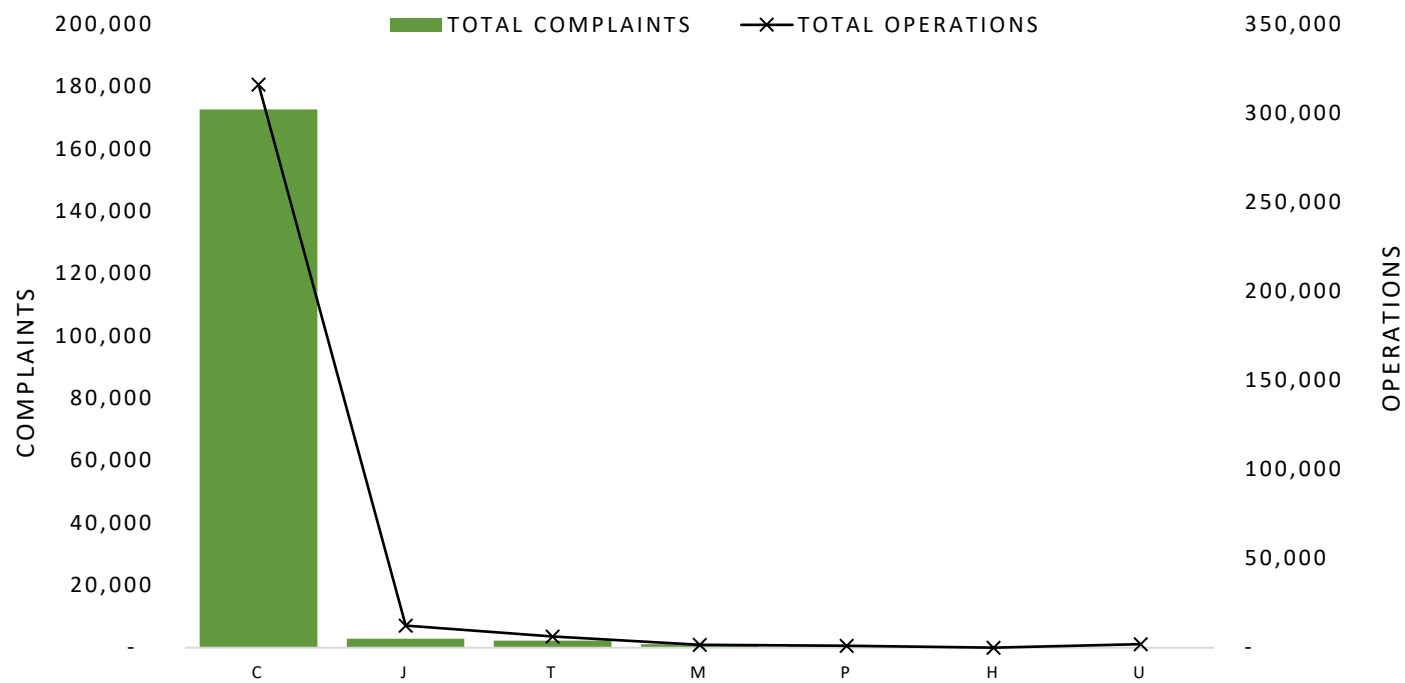
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2021-2025 COMPLAINTS AND OPERATIONS BY MONTH RATIO



MSP COMPLAINT DATA REPORT

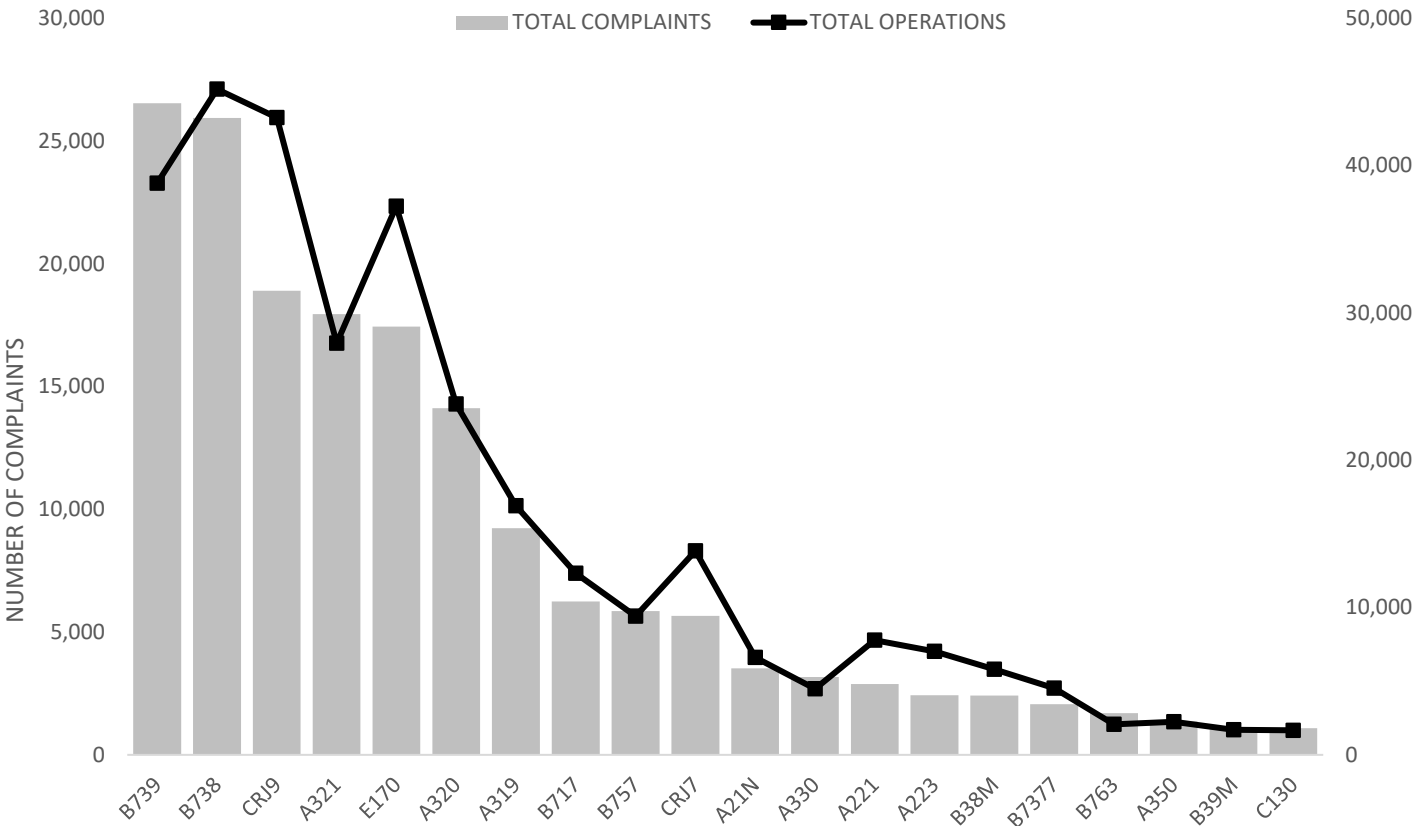
2025 COMPLAINTS BY AIRCRAFT CATEGORY



Operation Type	Total Operations	Total Complaints	Ratio
Commercial Jet (C)	316,161	172,652	1.83
Jet (J)	12,476	2,848	4.38
Turboprop (T)	6,348	2,311	2.75
Military (M)	1,705	1,149	1.48
Propeller (P)	1,134	421	2.69
Helicopter (H)	42	8	5.25
Unknown (U)	1,984	0	--

MSP COMPLAINT DATA REPORT

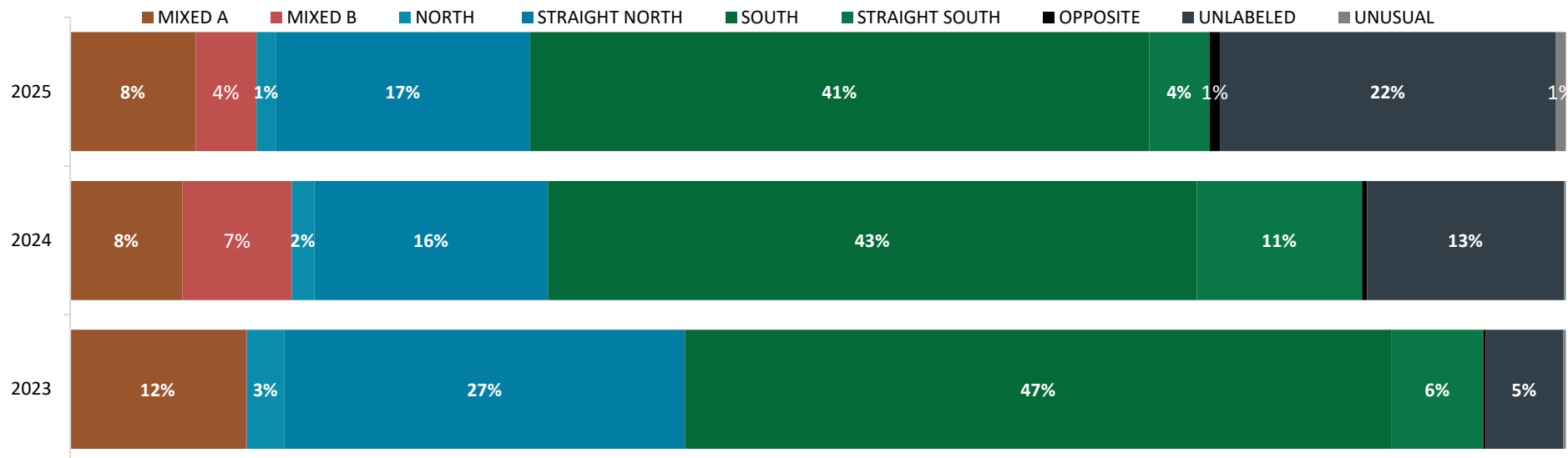
2025 COMPLAINTS BY AIRCRAFT TYPE



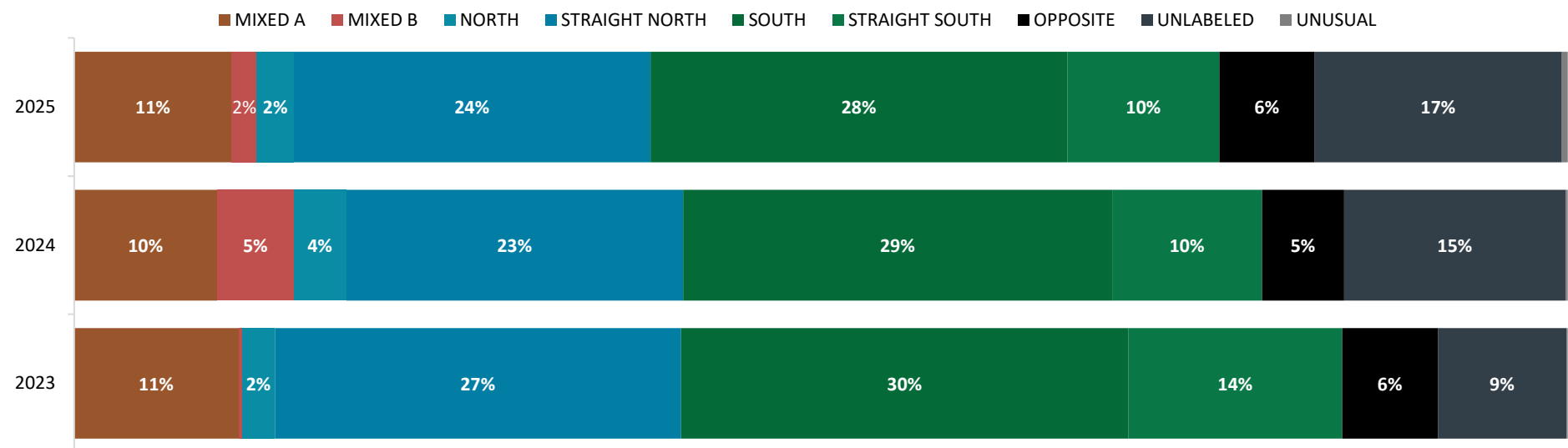
2025 TOP 10 FLIGHTS THAT GENERATED COMPLAINTS

Date and Time	Aircraft Type	Flight ID	Operation Type	Number of Complaints	Number of Households
11/14/2025 7:31	AT73	MTN8553	Departure	33	14
11/14/2025 8:16	E75L	SKW3723	Departure	29	15
9/3/2025 11:05	B712	DAL2895	Departure	27	15
11/14/2025 6:28	B752	UPS496	Departure	26	14
11/23/2025 11:12	B739	DAL889	Departure	25	15
12/16/2025 9:34	A320	DAL2482	Departure	23	16
9/15/2025 16:12	A359	DAL160	Departure	22	13
9/17/2025 11:09	B739	DAL2167	Departure	21	14
11/23/2025 12:35	E75S	JZA8718	Departure	21	13
10/3/2025 8:24	BE99	BMJ54	Departure	20	13

2023-2025 COMPLAINTS BY FLOW

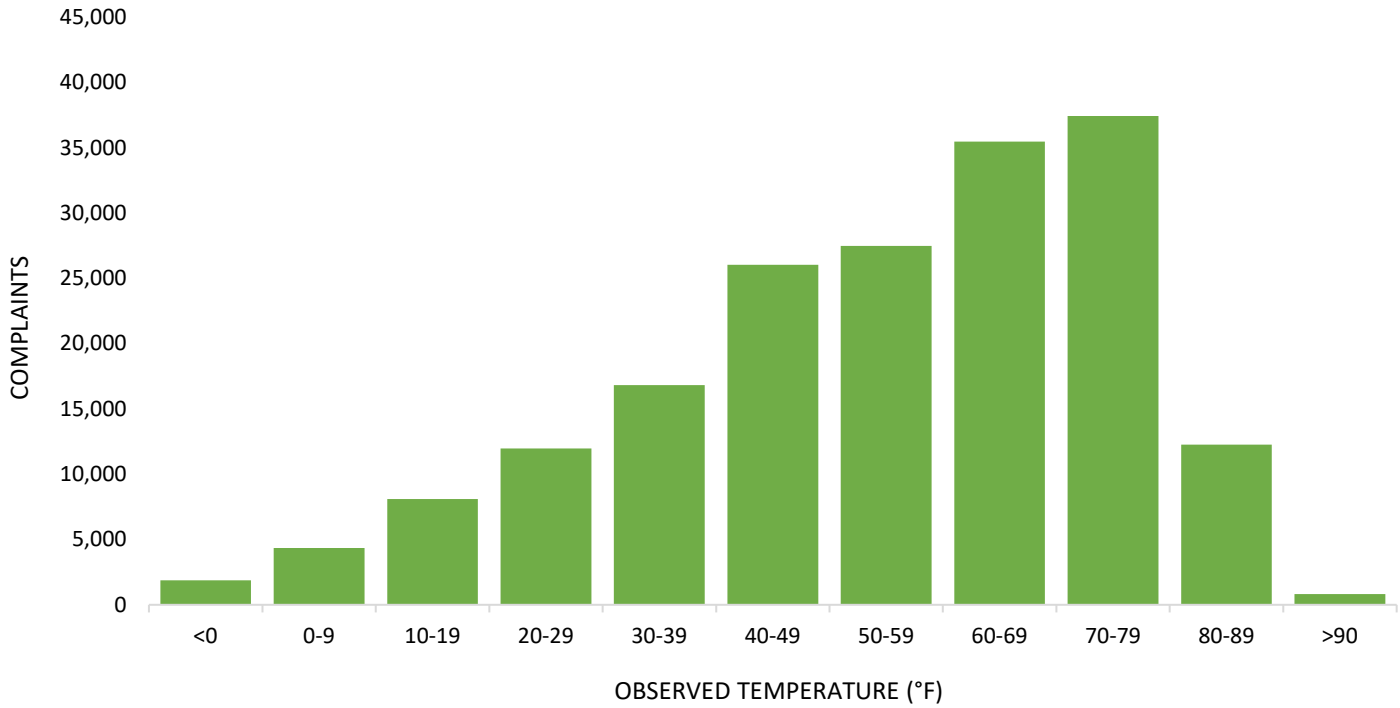


2023-2025 TOTAL FLOW

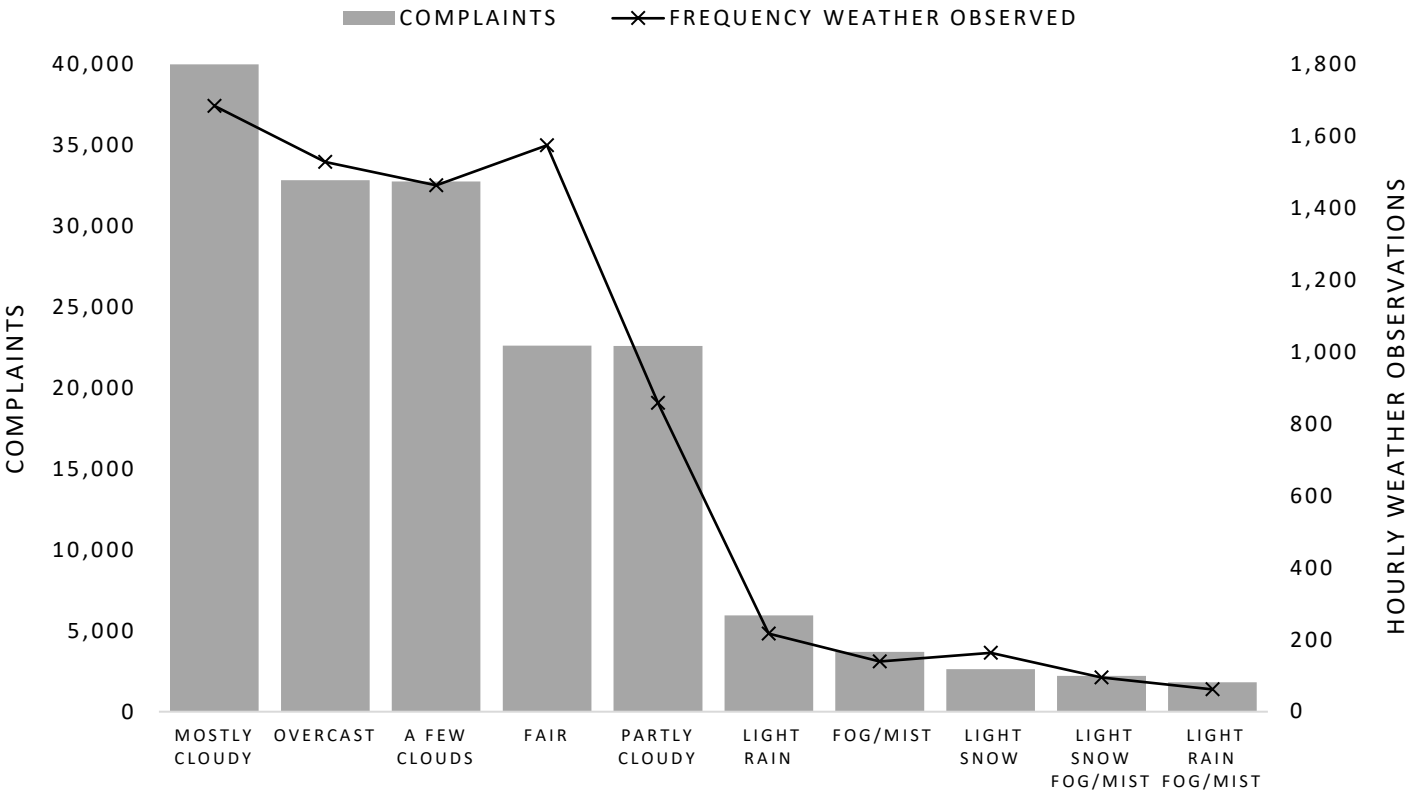


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2025 COMPLAINTS BY TEMPERATURE



2025 COMPLAINTS BY WEATHER





Metropolitan Airports Commission

6040 28th Avenue South, Minneapolis, MN 55450

metroairports.org

This report is for informational purposes only.