

Overflow pick-up and drop-off

WHEN TRAFFIC BACKS UP:

Use the **overflow pick-up and drop-off area** at Terminal 1

Open to everyone. Free, 24/7. The **overflow pick-up and drop-off area** helps ease congestion when the main lanes back up — use it for either arrivals or departures. No club membership or special access required.

What it is?
Overflow pick-up and drop-off is an additional curbside area on the upper-level Departures loop at Terminal 1, with quick access to doors 5 - 8 on the left side of the roadway.

Why use it?
- Reduce delays when the main lanes are backed up.
- Works for both pick up and drop off.
- Easy parking ramp and terminal access via doors 5 - 8 with the "up & over" skyway route to the terminal.

How to get there?
1. On the upper departures loop, move to the left lane and follow **Overflow** signage.
2. At the top of the approach to departures, take the first hard left to the curbside opposite the terminal.
3. Pull to the curb near doors 5 - 8 to unload or pick up your passenger.

Terminal access
Go up one level by elevator, escalator, or stairs to the mezzanine, then cross the short skyway into the terminal—quick and weather protected.

For pick-up (arriving passengers)
- With checked bags: from baggage claim, take the elevator/escalator up to the mezzanine and cross to the overflow pick-up and drop-off area.
- Without checked bags: no need to go to baggage claim. From the main mall exit thorugh departures, then go "up & over" via escalator/elevator to reach the overflow pick-up and drop-off area.

Accessibility
For the most direct entry and staffed assistance, use doors 2 - 3 in the far right main departures lane. Overflow is accessible. For wheelchair assistance: Delta passengers call 612-266-8990; all others call 612-725-3462.

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App based ride services (Uber/Lyft): use the designated TNC pick up location at Terminal 1 (not the overflow pick-up and drop-off area).